





## NORTH AMERICAN ENERGY STANDARDS BOARD

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### Biography of Richard Miles

.On October 1, 2010, Rick Miles retired from the Federal Energy Regulatory Commission (FERC) and started a solo practice as an ADR/Conflict Resolution Specialist. Prior to his retirement, Rick was appointed in 2006 as the Director of the Office of Administrative Litigation (OAL). In 1999, he was designated as the Commission's Dispute Resolution Specialist under the Administrative Dispute Resolution Act of 1996 and was appointed as the Commission's first Director of its Dispute Resolution Service (DRS). Prior assignments at FERC include: Director, DRS (1999 – 2009); Associate General Counsel for Administrative Litigation; Assistant General Counsel for Electric and Corporate Regulation; and, Trial Attorney. In 1987, he was selected to be a member of the federal government's Senior Executive Service.

As Director of OAL, he managed trial staff's participation in oil, gas, and electric cases set for hearing. The 91 lawyers and expert witnesses in OAL represented the public interest in litigation and settlement proceedings. Rick also managed FERC's DRS which consisted of six conflict resolution specialists/mediators.

Since 1999, Rick has facilitated and mediated numerous oil, gas, electric, pipeline, tribal, and hydroelectric cases. Examples of Rick's training in conflict resolution includes the "Cultural and Gender Issues in Dispute Resolution" and "The Protean Mediator as Leader" courses at the Strauss Institute for Conflict Resolution at Pepperdine Law School, the introductory and advanced mediation courses and the negotiation course at Harvard's Program of Instruction for Lawyers, the "Teaching Negotiation in the Organization" course at Harvard Law School's Program on Negotiation, and the American Bar Association's "Comprehensive Training in Commercial Arbitration."

Rick has appeared on ADR panels and has conducted workshops and training in negotiation and mediation at FERC, state, federal, and international entities and other organizations, e.g., the American Bar Association, the Energy Bar Association, the Foreign Service Institute's Training Center, the Department of Interior, NAESB, NERC, the Surface Transportation Board, the Dominion Republic's Superintendencia de Electricidad, Canada's National Energy Board, the California Public Utilities Commission, the Regulatory Commission of Alaska, the South Asia Regional Regulators meeting (Nepal, Pakistan, Bangladesh, Bhutan, Sri Lanka, and India), the China State Electricity Regulatory Commission, Abogados del Estado ante la Audiencia Nacional as well as four other regulatory agencies in Spain, the Thailand Environmental Dispute Prevention and Resolution Center, Ministry of Natural Resources and Environment, and Peru's energy regulatory agency OSINERGMIN.

In April 2005, Rick ended his term as chair of the federal government's Interagency Alternative Dispute Resolution Group Steering Committee. He was also the former chair of one of the four federal government's ADR working groups – the Civil Enforcement and Regulatory Section. Additionally, Rick was a leader and contributor to the "Report for the President on the Use and Results of Alternative Dispute Resolution in the Executive Branch of the Federal Government," submitted to the President in April 2007. Most recently, he was elected to the Council for the ABA Section of Dispute Resolution. He can be reached at (443) 835-8662 or by email at [ricmilesadr@gmail.com](mailto:ricmilesadr@gmail.com).