® **Gas Industry Standards Board**

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TO:	GISB Executive Committee Members & Alternates
	GISB Members
	Posting for Interested Industry Participants
FROM:	Rae McQuade, Executive Director
RE:	Draft EDM Version 1.4 Manual, Request For Comments
DATE:	November 3, 1999

Dear GISB Members and Interested Industry Participants,

Attached in electronic format (.pdf, which can be read or printed using the Adobe Acrobat Reader) is the draft EDM manual, which the Executive Committee will consider on November 11 for adoption. The draft manual is 97 pages in length. ***The GISB office will accept comments on this document until noon, November 10.*** The comments should be filed electronically to the following email address: gisb@aol.com. Comments will be forwarded to the Executive Committee members for their review prior to discussion and their consideration of this document.

Executive Committee members should consider this document part of their meeting materials. It will be addressed under tab 4 of the material materials emailed out earlier. The materials will also be provided in paper form to the Executive Committee members. Please call if you need any further information.

Best Regards,

Rae McQuade

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ELECTRONIC DELIVERY MECHANISM RELATED STANDARDS

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Special Thanks and Acknowledgments to:

GISB Member Companies for donating significant staff time to coordinate the publication of the ANSI ASC X12 guidelines.

FORESIGHT CORPORATION
For software used to develop the ANSI ASC X12 transaction sets.

GISB SUBCOMMITTEES
For support and materials describing the business practices, related data sets, data set organization, data elements and data element formats, implementation guides and mapping.
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INTRODUCTION

The Gas Industry Standards Board (GISB) is a voluntary non-profit organization comprised of members from all aspects of the greater gas industry. GISB Standards are a product of the Gas Industry Standards Board. The GISB mission is to take the lead in developing and implementing standards across the industry to simplify and expand electronic communication, and to streamline business practices. This will lead to a seamless North American marketplace for natural gas, as recognized by its customers, the business community, industry participants and regulatory bodies.

The standards are written as 'minimums,' which industry participants are encouraged to exceed (if they are not doing so already) through provision of value-added services and customized arrangements. GISB defines 'exceed the minimum standard' to mean surpassing the standards without negative impact on contracting and non-contracting parties.

All of the standards have been adopted in the realization that as the industry evolves and uses the standards, additional and amended GISB standards will be necessary. Any industry participant seeking additional or amended standards (including principles, definitions, standards, data elements, process descriptions, technical implementation instructions) should submit a request to the GISB office, detailing the change, so that the appropriate process may take place to amend the standards.

TAB 1 Version Notes
>   Contains notes about this version, and, if appropriate, a brief summary of changes from the immediately preceding version.

TAB 2 Introduction
>   Provides a background statement about GISB's Mission and the underlying concepts behind the design and use of this guide.

TAB 3 Executive Summary
>   Provides a brief outline of the industry business situation which is the basis for development of this guide.

TAB 4 Business Process & Practices
>   Provides a brief overview of the business process and the GISB approved principles, definitions and standards related to the business process covered by this guide.

TAB 5 Related Standards
>   Provides a reference to any related standards.

TAB 6 Technical Implementation - Internet EDI/EDM and BATCH FF/EDM
Provides an overview of the business process for Internet EDI/EDM and Batch FF/EDM.

Data Dictionary
Provides definition of the standard data elements and the usage requirements for each element.

Batch Flow Diagram

Sending Transactions
Provides instructions to develop mechanisms for sending of GISB standard format data files.

Receiving Transactions
Provides instructions to develop mechanisms for receiving of GISB standard format data files.

Security
Provides guidelines for data privacy, data integrity, authentication and non-repudiation of inbound and outbound transactions.

Other Considerations
Provides information regarding error notification and testing. Includes a reference guide and examples for repudiation and validation.

TAB 7 Technical Implementation - Informational Postings Web Site

Provides an overview of the business process for IP/EDM.

TAB 8 TECHNICAL IMPLEMENTATION - EBB/EDM

Provides an overview of the business process for EBB/EDM.

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Provides an overview of the business process for Interactive FF/EDM.

TAB 10 Appendix

Appendix A - Reference Guide
Appendix B - Repudiation and Validation Examples
Appendix C - Minimum (11/15/99) Technical Characteristics and Guidelines for the Customer Activities Web Site
Appendix D - Minimal and Suggested (7/31/98) Technical Characteristics and Guidelines for the Developer and User of the Informational Postings Web Site

Executive Summary

The Gas Industry Standards Board (GISB) has developed standards for accomplishing electronic commerce over the Internet using ANSI ASC X12 (EDI/EDM), flat files (FF/EDM), and Customer Activities Web site presentations (EBB/EDM). Technologies necessary for all Internet Electronic Delivery Mechanisms (EDM) to rapidly, reliably and safely move data across the Internet have been determined. For EDI and flat files, once received from a trading partner via the Internet, the data is decrypted and moved through a translator or other appropriate processor for GISB standard file formats and forwarded to a back-end processing application. However, file format translation and back-end processing are outside the Internet EDM scope. For Customer Activities and Informational Posting Web sites, requirements for data presentation, navigation and session security have been determined.

This document is a high-level guide to implementing various technologies necessary to communicate transactions using the standard protocols. As such, this guide is not intended to be a comprehensive, in-depth manual. Wherever possible, this guide points to more in-depth material. The Reference section provides locations on the Internet to obtain more information as well as books and periodicals that have been recommended.

Open Standards

There are several major topic areas related to Internet Electronic Delivery Mechanism covered in this manual. When looking to implement Internet EDM, one should become familiar with the following components of the implementation:

Communications Protocols

Sending of Transactions

Receipt of Transactions

Security

The "open" standard technologies selected by GISB to address these areas are designed to provide flexibility and scalability. The specific implementation of the standards is dependent upon what fits the trading partner's needs and available resources. A brief delineation of these components and their relationship to the model are covered at a high level in the Business Process and Practices (Business Process Description) section and in more detail in later sections of this manual.

Same Application Implementation For All Trading Partners

The basic assumption in designing and implementing the Internet EDM application is that it is not platform-specific. What is meant by this is that an organization's Internet EDM application serves the role of communicating with all trading partners in the gas industry no matter what hardware, operating system and programming languages they use at their site. For this reason, testing with other trading partners with a variety of platforms is very important in ensuring that your EDM application is compatible with a range of platforms used by various trading partners.

Testing With Gas Industry Internet EDM Participants

To provide a way for parties interested in Internet EDM testing to initiate testing relationships, the GISB home page will have a list of organizations willing to act as testing partners and their respective test coordinator. The FTTF meets on an intermittent basis by scheduled teleconference or in-person meetings to discuss issues, problems, further refinement of the standards. These discussions will provide a means to benchmark results and provide feedback to each other on possible enhancements to the participants' implementations. The FTTF realized that the technology being implemented is relatively new and all organizations can benefit from the sharing of research and technical information and the resolution of gas business issues integrated with the new technologies.

Importance of the Trading Partner Agreement When Using EDM

The expectations of who will perform what function and how it will be accomplished in Internet EDM should, at some level, be laid out in the trading partner agreement. This clarification in the agreement would help to expedite a smoother communication between the trading partners when first setting up their Internet EDM relationship. The newness of the Internet EDM standards and the various implementations of the applications between trading partners bring to the forefront a quandary of issues related to establishing the business rules associated with these standards. The specifications in the trading partner agreement should be tested before production implementation to formulate a solution to any problems revealed during testing well before reliance on the implementation.

Concerns About Future Reliability of the Public Internet

Continued monitoring of the Internet's viability as an infrastructure will take place. Increased traffic and potential lack of sufficient transmission capacity on the Internet is difficult to predict and quantify at this time. Concerns may be resolved by new Internet service providers and new communications technologies to compensate for the rapid growth of the Internet.

Further Information

Please see the GISB home page at http://www.gisb.org/ for additional useful information on the implementation of Internet EDM.

Business Process and Practices

A.   Overview

Where Internet EDM Fits in Gas Industry Commerce

The scope of Internet EDM is to address electronic commerce over the Internet using Customer Activities Web site presentations (EBB/EDM), flat files (FF/EDM), and ANSI ASC X12 (EDI/EDM) between trading partners.

EDI/EDM has been a part of the GISB standards since their inception. GISB has set standards for transmitting ANSI ASC X12 transactions over the Internet and they have been in place since GISB Version 1.0. In Version 1.4 of the GISB Standards, two new methods of data communication have been added. The first, EBB/EDM is to be used to replace proprietary electronic bulletin boards (EBBs) as described below. The second, FF/EDM is the communication of comma separated flat files.

In Order No. 587-G, the Federal Energy Regulatory Commission (the Commission) required pipelines to conduct all business transactions using Internet communications to solve the difficulties created by the proprietary EBBs and to provide shippers with a standardized method for doing business. In Order No. 587-I, the Commission recognized that "While shippers and pipelines did not object to the requirement that pipelines support the use of EDI, they contend that EDI should not be the exclusive means of communication and that some form of interactive approach is also necessary." The EBB/EDM approach was developed to satisfy two main concerns: (1) EDI/EDM may only be cost-effective for those doing high volume transactions and (2) shippers did not want to lose the interactive functionality provided by EBBs. Even shippers that are employing EDI may not do so for every transportation service provider with which they do business or for every type of transaction conducted because the level of business does not always justify the expenditure. Further, the Commission stated in Order No. 587-I, that "[it] continues to favor an approach to communication in which shippers can either transact business using computer-to-computer file transfers or conduct business online in an interactive fashion, whichever approach best fits their needs."

Business Reasons for Using EDI/EDM

The question may be asked, what are the advantages of using Internet EDM to communicate our business transactions in GISB EDI standard data formats as opposed to using Value-added Networks (VANs). As an even broader question, why use EDI standard data formats for transactions at all? With EDI, data already existing in your own computer applications can be used to build nominations and other gas industry transactions. Information from a service provider, such as scheduling, allocation, invoicing, can be mapped to a common format. This common format eliminates the need for the following as these additional steps leave room for errors, unnecessary intervention and complications in processing:

transfer data from a paper document to an application format input file at each trading partner site

if electronic files are used, mapping between various application data formats for each and every trading partner

A company that relies on computerized systems to conduct business and exchanges transactions with several trading partners can communicate those transactions more efficiently with EDI standard data formats and with Internet EDM as the communications mechanism. EDI employs standard data formats for all trading partners. By using the public Internet for transmission, a single connection is required, eliminating the complexity of different connection methods for different trading partners. EDI using a VAN (Value-added Network) can rapidly become expensive if a significant volume of data is exchanged. VANs may impose charges based on number of transactions or number of characters sent, whereas, the public Internet does not impose transactions charges. In a VAN environment, transmission of transactions sent to trading partners who use a different VAN may be considerably delayed because of data transfer schedules between the VANs. The Internet EDM solution eliminates this delay because the transaction is sent directly to the trading partner's designated receipt site.

Roles in Electronic Commerce

In all electronic commerce, one party initiates, or sends, a transaction and the other party receives the transfer. In the Internet environment, the sender is referred to as the client and the receiver is referred to as the server. You should expect to act in both the client role and the server role during the electronic commerce process. Once a transaction set is successfully received for processing, the original receiving party switches to the client role to send a confirmation transaction back to the original sender's server. Therefore, it is essential that both the sending and receiving aspects of electronic commerce are addressed in your implementation.

The standards adopted for Internet EDM, as with all GISB standards, should be adhered to by the trading parties as minimum standards. A trading party may offer additional functions or features as options but should not require their use. Such additional features or functions are termed "mutually agreed to" in that if both trading partners agree on the inclusion, the additional feature requirements will be met. However, if either trading party does not agree to the inclusion of additional features, then the partners must allow for transmission and receipt of data using the minimum standards.

The Trading Partner Agreement is a key reference in electronic commerce. It will define the "designated site" for each partner (see the Business Practices Subcommittee documentation), values used for variable parameters, and optional features that will be used by the partners.

Assess Your Capabilities

There are many questions that readers of this narrative may want answered to clarify the standards or at least provide options for their organization's implementation of GISB Internet EDM standards. However, the best solution for a particular organization must be determined based on the assessment of specific needs and the resources available to that organization.

Depending on your situation, you may implement the complete solution with internal resources. Given the existence of in-house systems expertise, it should be possible to implement the technologies in this guide with little, if any, assistance. On the other hand, smaller organizations may want to use this guide to identify services that they will obtain from a third party.

As much as possible, the technologies chosen for most of the programs needed to implement Internet EDM could be acquired as "shrink-wrapped" software at low cost. Where commercial quality products that can just be "plugged in" do not exist, sample code has been identified. This sample code has the drawback of being unsupported. It is intended for companies that have technical expertise but need just some starter code from which to build their own versions.

A mixture of internal expertise and third-party services will be the likely approach of several organizations. To determine where you may require the services of a third party, you should assess your present capabilities. For example, a company may have experience with X12 translators, but little experience with Internet technology at this time.

In-house Implementation

If you are choosing to implement most or all of the required functionality internally, this document is particularly pertinent. The pilot test report, posted on GISB's home page, captures "lessons learned" from those companies that participated in the pilot project.

It was demonstrated throughout the pilot test that electronic commerce using the Internet can work. However, it is strongly encouraged that all parties to fully investigate the ramifications of introducing electronic commerce using the Internet. This includes ensuring that all customer data, internal data, and applications are secure from intruders or other parties not authorized for access.

Participation in electronic commerce over the Internet will involve hardware, software, and technical expertise. Hardware requirements may include a server to receive incoming EDI files, a firewall processor to block intruder access. Software will include operating software for the servers, including the firewall, programming languages which support Internet technologies, and encryption/decryption software to provide security during the transfer. Technical expertise may be involved in the development and maintenance of server applications to process incoming files as well as applications to initiate communication with the server of your trading partner.

The GISB home page contains the text of the pilot test report and reference material that parties may utilize in evaluating and choosing hardware and software.

Using a Third Party

There are many questions that readers of this narrative may want answered to clarify the standards or at least provide options for their organization's implementation of GISB Internet EDM standards. However, the best solution for a particular organization must be determined based on the assessment of specific needs and the resources available to that organization.

It is expected that third-party providers will offer a variety of services from a full "turn key" solution to assistance only where you require it. Such assistance might include programming, system configuration and system administration as well as private communication links.

EDM Network Connections

Trading partners should maintain redundant connections to the public Internet for EDM sites. These redundant connections should be topographically diverse paths to minimize the probability of a single point of failure. Three possible approaches to redundant connections are:

> 1). Maintain multiple ISPs and multiple points of connectivity, each of which was identified by the same URL making the process of redundancy transparent to the sender.
>
> 2). Maintain different Internet connectivity URLs (presumably on topographically different ISPs). For this to result in communication redundancy, the sender should know of the existence of the secondary URL and have programming in place that will automatically switch batch-browser transmissions to the secondary URL when the primary URL is unavailable.
>
> 3). Maintain multiple connections to the same ISP. This involves only one URL but the presumption would be that the ISP would provide alternate diverse paths for the URL.

Receivers may maintain multiple URLs and, if such have been disclosed, the sender should attempt to use these during primary URL outages. The redundant public Internet connections can be through a single ISP or multiple ISPs. If multiple URLs are provided for EDM access, the following conditions should be met:

- The information provided by each URL should be exactly the same, although trans-ids can be different.
- The trading partners should be informed of both URLs and their availability by system wide notice or by Trading Partner Agreement.
- The URLs should be identified as primary and secondary if either:
- There is a TSP connection speed difference between the URLs (The faster connection listed as primary)

or

- One URL is only available when the other is down (primary URL being the most available)

- The URLs should be listed as primary and alternate if:
- The URLs have the same TSP connection speed

and

- The URLs are customarily available simultaneously

Note: A URL is considered available (in the context of communication redundancy) if all the IP facilities are properly functioning up to and including the HTTP service. This would include any TSP provided facilities including firewalls, DNS servers, routers, hubs, LANs, etc. that are between the TSP's HTTP server and the ISP's point of presence.

Note: In this context redundancy refers to normal operations redundancy (as opposed to disaster recovery contingencies).

Private network connections to access GISB EDM sites may be at any point on the TSP's firewall boundary at the TSP's discretion on a nondiscriminatory basis. The specific type and speed of their connection should be mutually agreed. It is at the discretion of the TSP on how multiple private network connections should be managed. TSPs are not responsible for any additional security exposures when using private network connections.

TCP Communications

GISB Principle 4.1.37 and GISB Standard 4.3.70 restrict the TCP ports used as a standard for EDM communications. The usage of GISB standard ports may require modifications in the client-side firewall to allow for communications with the various service providers' EDM* implementations. Upon request, the TSP should indicate to their trading partners which specific TCP ports they will require to be opened to conduct electronic communication.

Allowable TCP Ports (not UDP ports)
    HTTP 80, 5713, 6112, 6304, 6874, 7403
    SSL 443
    ICA® 1494
    RMI(Java®) 1099-1100
    Java® Telnet 31415
    TCP Optional 8001-8020**

There are other technologies available that would require additional ports to be opened, such as FTP, Telnet, and SMTP. If and when GISB approves such technologies, FTTF will modify this list of allowable ports accordingly. The client-side firewall implementation and client browser settings should permit the downloading and installation of GISB approved plug-ins and modules. Please refer to the GISB defined Minimum Technical Characteristics for Accessing Customer Activities Web Sites for the listing of GISB approved plug-ins and modules.

ICA® is a registered trademark of Citrix Systems Inc.

JAVA® is a registered trademark of Sun Microsystems, Inc.

These guidelines will be reviewed and updated by the Future Technology Task Force, at a minimum, by the spring of each year and presented to the GISB Executive Committee for adoption by the June meeting of that group.

*All GISB standard Internet communications
**The reservation of 20 optional ports was to provide room for implementations such as DCE, IIOP, and load balancing implementations. TSPs should endeavor to minimize the usage of these ports.

Major functions of the Internet EDM Model covered by the Standards

Communication Protocols

HTTP is the standard protocol and Post is the standard method by which transactions will be transmitted over the public Internet. The content type used to package the X12 or GISB standard format file and its related parameters for the HTTP request is multi part. This provides more flexibility in the coding of the messaging components in the application because of the way it handles the delimiting of data parts passed in the body of the form as the "package" is typically called in technology circles.

Sending Transactions (Client)

It is possible to send transactions using widely-available interactive web browsers. This may be appropriate for shippers who do not have a significant number of transactions to send each day.

It was determined that in order to provide the level of automation required by some organizations such as a large pipeline company to handle the volume of transactions and the level of interface needed for possibly many back-end process applications, a fully automated batch browser is a required component of the application. In this form, the batch browser can be an event-driven mechanism used to push the transaction from the sender's previous processes (the back-end application, the translation, and the security process) across the Internet to the trading partner's server site where receipt of the transaction is acknowledged. The automated batch browser would also better serve the logging function of transactions being sent.

Receipt of Transactions (Server)

The receipt of transactions in the multi part HTTP Post request would require some form of Common Gateway Interface (CGI) program in order to send back a response that would notify the batch browser that it has received the transaction and whether the file in its unprocessed form and its parameters were accepted as sent or rejected. This component of the application would be able to parse out the parameters and related file and determine if the appropriate parameters had been transmitted with the file, log the appropriate statistics including a time stamp about the file and parameters, store the file and send the response back to the batch browser with the time stamp and other required response elements. After the appropriate processes have taken place in the CGI, the file would then be forwarded to the security process, any translation necessary, and finally the back-end processor.

Security

Though many decisions as to overall security measures are left to each trading partner and their environment, several security measures were established as standards to ensure a minimum level of confidence in conducting business over the Internet and to provide some uniformity in the implementation of security. Four primary security aspects were considered as vital in providing the level of protection of transactions needed for gas industry commerce: data privacy, data integrity, authentication, and non-repudiation. The FTTF found that these concerns are addressed by the use of encryption and digital signature capability of the Pretty Good Privacy (PGP) security application. Any process used for encryption and decryption compatible with PGP 2.6 (using keys generated with the RSA algorithm) meets the minimum standard to be applied to files transmitted over the Internet. To prevent unwanted intruders from connecting to the Web sites, basic authentication is the required standard. Additional issues such as firewall security are discussed in the standards, but are considered implementation issues to be addressed by each organization.

B.   General Standards

Principles:

0.1.1   An entity is a person or organization with sufficient legal standing to enter into a contract or arrangement with another such person or organization (as such legal standing may be determined by those parties) for the purpose of conducting and/or coordinating natural gas transactions.

0.1.2   For GISB purposes, there should be a unique entity common code for each entity name and there should be a unique entity name for each entity common code.

Standard:

0.3.1   Entity common codes should be "legal entities", that is, Ultimate Location, Headquarters Location, and/or Single Location (in Dun & Bradstreet Corporation ("D&B") terms). However, in the following situations, a Branch Location (in D&B terms) can also be an entity common code.
1.   when contracting party provides a D-U-N-S® Number at the Branch Location level; or
2.   to accommodate accounting for an entity that is identified at the Branch Location level.

C.   Electronic Delivery Mechanism Related Standards

Principles:

4.1.1   The technology model and principles should be followed in implementing GISB's business standards electronically.   The following schematic describes the EDM technology model that should exist post 4/1/97, that as agreed upon in the following standard is subject to validation:

FUTURE TECHNOLOGY MODEL

1.   Technology and mechanisms that are at the sole discretion of the customer.

2.   Technology and mechanisms that are at the sole discretion of the provider.
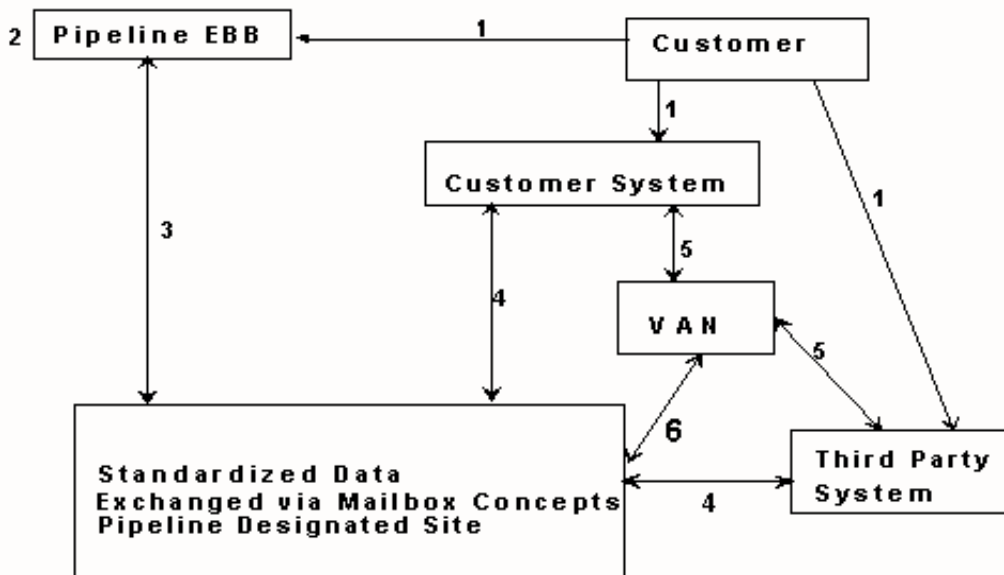
4.1.2   The Electronic Delivery Mechanism does not pick winners, rather it should create an environment where the marketplace can dictate a winner or winners.

4.1.3   The solutions should be cost effective, simple and economical.

4.1.4   The solutions should provide for a seamless marketplace for natural gas.

4.1.5   Data should be made available to all requesters in an accepted standard format comparable both in time and delivery mechanism.

4.1.6   Data providers (transportation service providers) should interface with third party vendors according to GISB standards.

4.1.7   Electronic communications between parties to the transaction should be done on a nondiscriminatory basis, whether through an agent or directly with any party to the transaction.

4.1.8   The same business result should occur regardless of the electronic delivery mechanism: this principle should guide the definition of the business process, data content of the transaction, and the timing of the transaction.

4.1.9   Service providers should post clear and precise business processing rules at the designated site, or in writing, upon request.

4.1.10   There should be at least one standard (computer-to-computer exchange of transactional data) for data exchange format.

4.1.11   The proposed future technology model reflects a minimum standard capability for 4/1/97. This model represents an ongoing process and is subject to later revisions depending on the findings of the Future Technology Task Force.

4.1.12   Protocols and tools that parties elect to support should be "Internet-compatible".

4.1.13   Regarding the request that EBBs need to provide the ability to create and print specialized reports, the data should be made available so as to permit the users of the information to download the data to be used in their applications.

4.1.14   The industry should use standard policies and guidelines for testing new data sets. These guidelines are currently being developed using the GISB guideline adoption procedures (GAP).

4.1.15   The Gas Industry Standards Board should not set standards for site-level security. Individual organization security standards should   be relied upon.

4.1.16   Informational Postings Web Sites should be easy to locate.

4.1.17   Information within an Informational Postings Web Site should be easy to locate.

4.1.18   Information across Informational Postings Web Sites should be consistently displayed.

4.1.19   Information across Informational Postings Web Sites should be easy to download.

4.1.20   Display space for content on Web sites should be maximized.

4.1.21   On the Web sites, the use of scrolling, especially left to right, should be minimized.

4.1.22   Web site standards should not preclude various levels of user response and inter-activity. Minimum levels of user response or inter-activity should be developed.

4.1.23 Web site standards should not dictate or limit back-end development technology or systems. Industry Web sites should be accessible by a Standard Client Configuration.

4.1.24 A standardized Web site navigational structure should be developed to provide access to business functions. The hierarchical relationship, structure and order for navigation on the Web site should be established in a standardized manner.

4.1.25 Additional Informational Postings under Standard No. 4.3.6 which are not yet standardized for Web sites should be communicated over the Internet via a "common look and feel" standardized Web page.

4.1.26 Customer Activities Web sites should be designed for ease of user interaction.

4.1.27 There should generally be a one-to-one relationship between data elements used for EDI and/or flat files and the data displayed on Customer Activities Web pages.

4.1.28 Standard field name descriptors or abbreviations, and navigation and functional screen layouts should be used on all Customer Activities Web pages. There should be no standards for font size, colors, etc. Functional screen layouts should be developed as standards which would divide each transactional screen into separate areas and define which data elements belong in each specific area.

4.1.29 Information that is constant for the displayed Content Area may be placed in the page Header.

4.1.30 Data elements that have default values may be placed last to minimize scrolling.

4.1.31 As a general guideline, the initial phase of each business function category (of a multiple phase implementation) of ôcommon look and feelö for Internet transactions that are not currently standardized should begin subsequent to the implementation of the currently standardized data sets to the Web. This does not preclude the implementation of new standardized data sets as they become available.

4.1.32 There is displayed information on Customer Activities Web sites which does not have a comparable data element in EDI; however, the data (e.g. totals, reports, calculations) is derived from other EDI data elements. Provision of such information does not require the development of an EDI data set to accomplish a one-to-one match. However, any Customer Activities Web function should be derivable from information available in EDI data sets.

4.1.33 When standardized, all elements used in standard EBB/EDM, EDI/EDM and FF/EDM should be defined in the related GISB x.4.z standard.

4.1.34 For GISB FF/EDM, the content and usage of flat files should reasonably correspond to the GISB data sets used for GISB EDI/EDM.

4.1.35 If GISB FF/EDM is implemented, flat files should be exchanged via the GISB EDI/EDM site or the Customer Activities Web site.

4.1.36   Trading partners should maintain redundant connections to the public Internet for GISB EDM Web sites, which include all GISB standardized Internet communication. These redundant connections should be topographically diverse (duality of) paths to minimize the probability of a single port of failure.

4.1.37   Transportation Service Provider EDM implementations should minimize the number of outbound ports required to be opened on the client-side firewall.

4.1.38   Until such time as GISB standardizes field lengths for data elements, data element field lengths for FF/EDM should not exceed the corresponding field lengths defined for EDI/EDM as defined in the ANSI ASC X12 version in the GISB implementation guide in which the GISB data element was adopted.

Definitions

4.2.1   "Informational Postings" is the term that identifies common information, which would include the five required postings under Standard 4.3.6.

4.2.2   "Download" is the term used to describe the retrieval of information from a Web site in a format suitable for storage.

4.2.3   "Display" is the term used to describe the typical visual presentation derived by a browser as a result of retrieval of information from a given URL.

4.2.4   "Printing" is the term used to describe the typical printed layout derived when a document is printed from a display tool (browser, word processor, etc.).

4.2.5   "Site Map" is the term used to describe a Web page of URL links, which resembles a table of contents or directory tree structure, of categories and subcategories of information.

4.2.6   "Central Address Repository" (CAR) is the term used to describe: 1) the Web site providing links to all Transportation Service Providers' Informational Postings, and 2) the entity administering and maintaining the above Web site and repository.

4.2.7   "Navigational Area" is the term used to describe the area on the left side of the browser display providing links to the Content Area and other navigational links. Navigational Area is not required to be displayed on Customer Activities Web pages where data entry, reporting or inquiry are displayed.

4.2.8   "Content Area" is the term used to describe the area directly to the right of the Navigational Area of the browser display. When the Navigational Area is not displayed the entire browser display is content area.

4.2.9   "Standard Client Configuration" is the term used to describe the configuration that allows simultaneous access to multiple industry Web sites.

4.2.10 "Customer Activities" is the term used to refer to the business function categories relating to Nominations, Flowing Gas, Invoicing, Capacity Release, Contracts and other business functions on industry Web sites.

4.2.11 "GISB EDI/EDM" is the term used to describe ANSI ASC X12 computer-to-computer electronic data interchange of information in files as mapped from the x.4.z GISB standards in the GISB Implementation Guides and communicated between trading partners over the Internet using the GISB Electronic Delivery Mechanism.

4.2.12 "GISB FF/EDM" is the term used to describe a standardized flat file electronic data interchange of information in files as mapped from the x.4.z GISB standards. GISB FF/EDM is communicated between trading partners over the Internet using the GISB Electronic Delivery Mechanism.

4.2.13 "GISB EBB/EDM" is the term used to describe the GISB standardized electronic interchange of information for Customer Activities Web site presentations. GISB EBB/EDM is communicated between trading partners over the Internet using the GISB Electronic Delivery Mechanism for GISB EBB/EDM.

4.2.14 "Header" is the term used to describe the area at the top of the Content Area of the browser display.

4.2.15 "Detail" is the term used to describe the area directly below the Header in the Content Area of the browser display.

4.2.16 "Form" is the term used to describe the portion of the Content Area of the browser display on Customer Activities Web sites used for single transaction entry or display as well as, optionally, data selection. The Form should be either in the upper portion of the Content Area or, alternatively, a single page linked to the Matrix.

4.2.17 "Matrix" is the term used to describe the portion of the Content Area of the browser display on the Customer Activities Web sites used to display selected data entered on the Form and, when appropriate, for data entry. The Matrix should be either the lower portion of the Content Area (that area below the Form) or, alternatively, a single page linked to the Form.

4.2.18 "Batch Flat File" is the term used within GISB FF/EDM to describe the automated computer-to-computer transfer of flat files.

4.2.19 "Interactive Flat File" is the term used within GISB FF/EDM to describe the transfer of flat files using an interactive browser.

Standards

4.3.1 By 4/1/97, all parties sending and receiving data should accept a TCP/IP connection. At a minimum, sending and receiving parties should designate an Internet address as a designated site for the receipt and delivery of GISB standardized data sets subject to the successful completion of pilot testing by 1/1/97 to ensure that security, performance (within GISB standard data transmission time), and reliability are acceptable. The GISB data file format should be utilized. The Future Technology Task Force should determine

the direction of outstanding issues such as security, archiving, receipt notification, etc., by 7/1/96.

4.3.2 On time stamping, data leaves control of the originator by the same time (deadline), regardless of mechanism (3rd party service provider time stamp is acceptable) and 15 minutes of communication time should be available to allow accumulation of all transactions to the pipeline. A standard network protocol (TCP/IP) should be in service for direct connect to the pipeline designated site by 4/1/97.

4.3.3 Originating party is any system originating/creating the document reflecting the transaction to be submitted (this could also include a third-party service provider or a transportation service provider's EBB). Within the 15-minute window the transaction should be received by the receiving party. Errors in transmission shall be governed by the terms and conditions of the trading partner agreement between the parties. The receiving party may also waive the 15-minute window requirement at its own discretion.

4.3.4 Transactional data should be retained for at least 24 months for audit purposes.

This data retention requirement only applies to the ability to recover or regenerate electronic records for a period of two years and does not otherwise modify statutory, regulatory, or contractual record retention requirements.

4.3.5 Documents that are made available on the Transportation Service Provider's designated site should be downloadable on demand in a GISB specified electronic structure.

4.3.6 By August 1, 1997 Transportation Service Providers should establish a HTML page(s) accessible via the Internet's World Wide Web. The information that is currently provided should be posted as follows:
3) Notices (critical notices, operation notices, system wide notices, etc.)
4) FERC Order No 566 affiliated marketer information. (affiliate allocation log, 24 hr. discount postings, etc.)
3) Operationally available and unsubscribed capacity
4) Index of customers
5) Transportation Service Provider's tariff (Terms, conditions and rates), or general terms and conditions.
and
Transportation Service Providers should make all pertinent EBB functions and information available via the Internet or via the technology recommended by GISB within a reasonable amount of time after each such function or information has become standardized as appropriate by GISB.
and
Within a reasonable amount of time, all EBB information, functions and transactions should be achieved via one mode of communications. Information and functions should remain available through existing systems until one mode of communication is available. Implementation time lines for this activity would be determined during the 1997 annual planning activities held in 1996.

4.3.7 At a minimum, the designated site should be accessible via the public Internet. This specifically does not preclude location of the designated site on a private intranet as long as the designated site is accessible via the public Internet.

4.3.8   The minimum acceptable protocol should be HTTP. All sending and receiving parties should be capable of sending and receiving using HTTP.

4.3.9   For GISB EDI/EDM and FF/EDM, there is a time stamp (HTTP Timestamp) that designates the time that a file is received at the designated site. The receiving party should generate a timestamp upon successful receipt of the complete file and send as an immediate response to the sending party. The timestamp should be generated by Common Gateway Interface (CGI) of the receiving party, prior to further processing by the CGI.

4.3.10   The time-stamp should be included in the HTTP response back to the sender of the original HTTP transaction. It is recommended that the server clock generating the time-stamp be synchronized with the National Institute of Standards and Technology (NIST) time in order to mitigate discrepancies between the clocks of the sender and receiver.

4.3.11   The HTTP response should be sent to the sending Internet Protocol (IP) address. Other response documents should be returned to the official designated site defined in the Trading Partner Agreement.

4.3.12   As a minimum, within a trading partner agreement, one designated site for receipt should be identified for each trading partner. That site should   be identified by a specific Uniform Resource Locator, (URL). This does not preclude multiple designated sites being mutually agreed to between trading partners.

4.3.13   The sender should make three attempts to complete a unit of work. After three failed attempts, it should be considered a failure.

4.3.14   The roles of sender and receiver are defined in following table. The entire table defines a unit of work:

Client (Sender)	Server (Receiver)	CGI (Receiver)
	Listen for Connect	
Connect	Accept Connection	
Write	Read	Start of Receipt
Write	Read	
EOF (send)	Read	End of Receipt
Read (HTTP response)	Write (HTTP response)	
Received		
EOF (HTTP response)		

4.3.15   Trading partners should implement all security features (secure authentication, integrity, privacy, and non-repudiation) using a file-based approach via a commercially available implementation of PGP 2.6 or greater (or compatible with PGP 2.6). Trading partners should also implement basic authentication. This should be regarded as an interim solution since this technology is not an open standard. This technology supports all of

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A unit of work consists of one complete HTTP transaction as defined in the technical specification of the HTTP protocol (Internet Engineering Task Force RFC 1945). The roles of sender and receiver are also defined in that document.

the above security features while providing independence of choice of Web servers and browsers. Encryption keys should be self-certified and the means of exchange should be specified in the trading partner agreement.

4.3.16 The documents identified in GISB Standard 4.3.6 should be made available in HTML or RTF format, except with respect to the Index of Customers document which may be displayed in HTML or RTF and which should be downloadable in a defined, tab-delimited ASCII text file, with provisions for title information and footnote capability, as set forth in Code of Federal Regulations Part 284, Section 223. (Reference Order Number 581, Docket No. RM 95-4-000, issued February 29, 1996, "Appendix A, Instruction Manual for Electronic Filing of the Index of Customers" issued with the above referenced order.)

4.3.17 "Informational Postings" should be the label used for navigation to or within the Web site.

4.3.18 Transportation Service Providers should provide and keep current to the Central Address Repository the addresses (URLs) for the following in a specified format and communication method(s):

> Informational Postings
> Affiliated Marketer Info.
> Capacity
> Index of Customers
> Notices
> Tariff
> Downloads
> Site Map

This specification and any changes to it should be subject to GISB approval.

4.3.19 The Central Address Repository should make available a consolidated repository of the Transportation Service Providers' current URLs listed in Standard 4.3.18 in two ways: 1) a vehicle to link to sites and categories, and 2) a downloadable list.

4.3.20 A user ID or password should not be required to access the Central Address Repository or the Transportation Service Provider's Informational Postings Web Site.

4.3.21 The categories and the labels for Informational Postings required under Standard 4.3.6 should be as follows:

> Affiliated Marketer Info.
> Capacity
> Index of Customers
> Notices
> Tariff

These categories and labels should appear in the order specified above and before any others.

4.3.22   The following navigational links should appear last in the Navigational Area and be labeled as follows:

> Downloads
> Search
> Site Map

4.3.23   The subcategories and labels for the categories of Informational Postings should be as follows:

CATEGORIES	SUBCATEGORIES
Affiliated Marketer Info.	Capacity Allocation Log (when applicable)
	Discount Offers
Capacity	Operationally Available
	Unsubscribed
Index of Customers	
Notices	Critical
	Non-Critical
Tariff	Title Page
	Table of Contents
	Preliminary Statement
	Map
	Currently Effective Rates
	Rate Schedules
	General Terms and Conditions
	Form of Service Agreement
	Entire Tariff
	Sheet Index

4.3.24   The Transportation Service Provider's Informational Postings Web Site should include the name, nickname, or name abbreviation of the Transportation Service Provider so that it will appear first in the browser title bar. Content Area documents should have a similar name when printed.

4.3.25   The Site Map should be provided in the Content Area and should include links to all levels of categories described in Standard 4.3.21 and Standard 4.3.23. Each level of category and subcategory should be indented to show its relationship and should be presented in text form to best utilize space.

4.3.26   Transportation Service Providers should provide search capability for a word or phrase within the text, headers, and footers of the entire tariff and within any of the following tariff subcategories: 1) Rate Schedules, 2) General Terms and Conditions, and 3) Form of Service Agreement. The results of the search should provide a list of links to the pages containing the word or phrase. "Search" should appear as a link and be labeled as such, appearing immediately above the Site Map link.

4.3.27   The "Notices" category (as shown in the Navigational Area) should expand to a list of subcategories (in the Navigational Area) when clicked; there are no display requirements

for the Content Area. Each of these subcategories, when clicked, should display a list of notices for that subcategory in the Content Area.

4.3.28   For the subcategories of Notices, the first column headings in the Content Area should be Notice Type, Posted Date/Time, Notice Effective Date/Time (and Notice End Date/Time, when applicable), Notice Identifier (optional*), Subject and Response Date/Time, when applicable, with the list sorted in reverse chronological order by Posted Date/Time.

         * When used as a reference, the Notice Identifier should be displayed.

4.3.29   The words or labels that should appear in the "Notice Type" column in Standard 4.3.28 should be:

Words	Labels
Capacity Constraint	Cap. Constraint
Capacity Discount	Cap. Discount
Curtailment	Curtailment
Force Majeure	Force Majeure
Intraday Bump	Bump
Maintenance	Maintenance
Operational Flow Order	OFO
Phone List	Phone List
Press Release, Company News	News
Other	Other

4.3.30   The links to categories of Informational Postings should be displayed vertically on the left (Navigational Area) of the screen at all times.

4.3.31   With regard to Informational Postings, when using abbreviations to display column and field names, the following abbreviations should be used:

Available	Avail
Capacity	Cap
Date/Time	D/T
Description	Desc
Effective	Eff
Location	Loc
Quantity	Qty
Maximum Daily Quantity	MDQ
Maximum Storage Quantity	MSQ

4.3.32   Each line of the Table of Contents of the Tariff should provide a link to a corresponding sheet by clicking on the sheet number shown. The subcategories Currently Effective Rates, Rate Schedules, General Terms and Conditions, and Form of Service Agreement should provide either a table of contents or a similar breakdown, when applicable, and a link function to a corresponding sheet.   For example, if General Terms and Conditions has a separate table of contents, it should provide corresponding links.

4.3.33   For Tariff documents, "previous" and "next" links should be displayed at the top of each

HTML document. If the "previous" and "next" links may scroll off the display, they should also be provided at the bottom of the HTML document.

4.3.34   Columns and data fields that would contain data not supported by the Transportation Service Provider should be eliminated on display and/or entry, and left empty on download.

4.3.35   The header information should be displayed at the top before the columnar information. The column headings for the posting of ôIndex of Customersö should be displayed as follows:

> Rate Schedule
> Customer
> Contract Effective Date
> Contract Termination Date
> Maximum Daily Quantity
> Maximum Storage Quantity
> Rollover Period
> Footnotes (when applicable)

These columns should appear in this order from left to right. The data should be sorted in ascending order by rate schedule and then by customer name within rate schedule. Footnote text should be displayed below the columnar information.

4.3.36   Internet protocols should be used for accessing all industry business functions.

4.3.37   Web browser interface should use Internet compatible common browser software.

4.3.38   Industry Web sites should be accessible via the public Internet using common browser software.

4.3.39   Each implementation of a current proprietary business function category on EBBs should remain available until such time as that business function category is tested and implemented via a Customer Activities Web site.

4.3.40   Standard navigation should be used to access all business functions on industry Web sites.

4.3.41   Navigation through the industry Web site menus should be consistent for location and technique.

4.3.42   The categories and the labels for Customer Activities Web sites should appear, if applicable, in the Navigational Area as follows:
> Nominations
> Flowing Gas
> Invoicing
> Capacity Release
> Contracts
> Informational Postings
> Site Map

Links supporting Mutually Agreeable categories should precede Informational Postings

4.3.43   The sub-categories and the labels for the category of Nominations should appear, if applicable, in the Navigational Area as follows:

Nomination
Confirmation
Scheduled Quantity

Links supporting additional sub-categories will follow these links. This does not preclude a further breakdown within each sub-category from being listed in the Navigational Area.

4.3.44   A Customer Activities Web page may display information (data elements and code values) from multiple functionally related EDI data sets (i.e. nominated quantities and scheduled quantities may appear on the same Web screen).

4.3.45   GISB standard code value descriptions should be displayed for code values where appropriate.

4.3.46   The Customer Activities Web Site should include the name, nickname, or name abbreviation of the Transportation Service Provider in the browser title bar. The name of the business function should be displayed in the Header.

4.3.47   Where they exist for the same business function, flat files and EDI should use the same nomenclature for data set names, data element names, code values and/or code value descriptions, abbreviations and message text. Corresponding Web pages should use data set names, data element names, code value descriptions, abbreviations and message text that correspond to those used in flat files and EDI, where they exist.

4.3.48   Totals, when appropriate, should be displayed within the Content Area of the Web page in a manner which distinguishes them from the data.

4.3.49   Where navigation and/or processing functions exist for a Customer Activity, the Content Area should contain navigation in the Header on the left and processing functions in the Header on the right.

4.3.50   Navigation for input data lookups, if provided, should be placed near the field being looked up. Navigation for informational lookups, if provided, should be included in the Header.

4.3.51   GISB Common Codes for entity and location should be available for data validation or selection (viewing) on a Customer Activities Web site and in a standardized downloadable format for use by customers and third party service providers. Cross-references to proprietary codes may be provided on a mutually agreeable basis.

4.3.52   A Transportation Service Provider (TSP) which determines to provide new features utilizing existing transaction sets via GISB EBB/EDM, for each transaction upon inception of support for such service, should:
-    If GISB EDI/EDM or FF/EDM standards exist for the transaction set, provide the service via EDI/EDM, or FF/EDM or both, utilizing modifications defined by the TSP to the existing file structures;
and,

- Submit a request for modification or enhancement of the transaction set to GISB including details of the interim EBB/EDM, EDI/EDM and/or FF/EDM implementation.

4.3.53 Where a Transportation Service Provider (TSP) utilizes a subset of available GISB code values for specific data elements for inbound documents to the TSP, the TSP should make available a list of the supported code values in a download utilizing a GISB electronic format.

4.3.54 With regard to the navigational links on Customer Activities Web sites, when using abbreviations, the following should be used:

Full Name	Abbreviation
Customer Activities	**Customer Activities**
Nominations	Nominations
Flowing Gas	Flowing Gas
Invoicing	Invoicing
Capacity Release	Capacity Release
Contracts	Contracts
Informational Postings	Info Postings
Site Maps	Site Maps
Nomination Area	**Nominations**
Nomination	Nom
Nomination Quick Response	Nom QR
Request for Confirmation	Req for Conf
Confirmation Response	Conf Resp
Confirmation Response Quick Response	Conf Resp QR
Scheduled Quantity	Sched Qty
Scheduled Quantity for Operator	Sched Qty Oper
Flowing Gas Area	**Flowing Gas**
Pre-determined Allocation	PDA
Pre-determined Allocation Quick Response	PDA QR
Allocation	Allocation
Shipper Imbalance	Shipper Imbal
Measurement Information	Meas Info
Measured Volume Audit Statement	Meas Vol Audit
Invoicing Area	**Invoicing**
Invoice	Invoice
Service Requester Level Charge/Allowance Invoice	Svc Req Invc
Payment Remittance	Pmt Remit
Statement of Account	Stmt of Acct
Capacity Release Area	**Capacity Release**
Offers	Offers
Bids	Bids
Awards	Awards
Contracts Area	**Contracts**

4.3.55 Where display information on a Customer Activities Web site is derivable from data provided in a previous upload or download, the information should not be included in the

EDI/EDM standards [or FF/EDM standard, for later consideration] that directly correspond to the EBB/EDM Web page being displayed.

4.3.56   The industry should use common codes for location points and legal entities when communicating via EDI/EDM, EBB/EDM and/or FF/EDM. The corresponding common code name should also be used in EBB/EDM.

4.3.57   Customer Activities Web pages should support entry of the maximum length for valid data, however, display can be done in a manner to minimize left to right scrolling.

4.3.58   On Customer Activities Web pages, informational display fields can be displayed with related data.

4.3.59   Providers of Customer Activities Web sites should ensure that the site operates within the guidelines of the "Technical Characteristics of the Client Workstation" described in the Appendix of the Electronic Delivery Mechanism Related Standards Manual. This appendix, listing examples of hardware and software configurations that providers should meet, should be reviewed and updated by the Future Technology Task Force, at a minimum, by the spring of each year and presented to the GISB Executive Committee for adoption by the June meeting of that committee.

4.3.60   Access to the Customer Activities Web Site should be protected by HTTP Basic Authentication or similar logon/password mechanism(s). A Customer Activities Web site should typically require a single logon/password pair for each user session.

4.3.61   At a minimum, data communications for Customer Activities Web sites should utilize 40-bit encryption. Where possible, 128-bit encryption is strongly recommended.

4.3.62   Custom downloadable modules presented by a Customer Activities Web site should be signed by the author. The signatures on these modules should be communicated in advance to Web site users.

4.3.63   In the Navigational Area of the Informational Postings Web Site, the navigational link for "Customer Activities" should appear directly above the navigational link for "Site Map".

4.3.64   Private network connections to GISB EDM Web sites which include all GISB standardized Internet communication may be at any point on the Transportation Service Provider's (TSP's) firewall boundary at the TSP's discretion on a non-discriminatory access basis. The specific type and speed of these connections should be mutually agreed. It is at the discretion of the TSP on how multiple private network connections should be managed, so long as such management is done on a non-discriminatory access basis. TSPs are not responsible for any additional security exposures when using these private network connections.

4.3.65   The Transportation Service Provider's Customer Activities Web Site should include the name, nickname, or name abbreviation of the parent company and/or Transportation Service Provider so that it will appear first in the browser title bar.

4.3.66   When the Form and the Matrix for Customer Activities Web sites are separate Web pages, a subset of the Form may be included by the Transportation Service Provider in

the upper Content Area of the Matrix page.

4.3.67   A Transportation Service Provider which determines to provide new services which do not utilize existing transaction sets via GISB EBB/EDM, should, prior to implementation, submit a request for standardization to GISB including descriptions of the EBB/EDM, EDI/EDM and, as applicable, FF/EDM implementation.

4.3.68   On Customer Activities Web sites, information which is not part of the data dictionary may be displayed.

4.3.69   On Customer Activities Web sites, the following standard nomenclature should be used for processing functions, when the associated function is supported by the Transportation Service Provider (TSP). TSPs may also support additional processing functions.

Processing Function	Nomenclature
Create a new line item for data entry in the Matrix.	New
Copy existing data on a screen or window.	Copy
Delete the current line item from the Matrix, the screen or the window prior to Submit.	Delete
Back out of a screen or window without executing the process, which will cause the loss of all updates since the last Submit.	Cancel
Print application data.	Print
Send record/records from the Matrix to the TSP for processing.	Submit
Sort displayed records based on specified criteria.	Sort
Retrieve information from the TSP based on specified criteria.	Retrieve
Post a line item from the Form to the Matrix as a change to the current line item in the Matrix prior to Submit.	Change
Clear fields on the Form.	Clear
Post a line item from the Form to the Matrix as a new record.	Add
Provide information regarding the current page or function.	Help
Filter displayed records based on specified criteria.	Filter

4.3.70   Transportation Service Providers should be limited to the GISB approved list of available TCP ports and UDP ports for EDM implementations included in the Appendix of the Electronic Delivery Mechanism Related Standards Manual under Client Firewall Requirements for Service Provider EDM Implementations.

4.3.71   Transportation Service Provider EDM implementations should not require any inbound ports to be opened on the client-side firewall.

4.3.72   Providers of Customer Activities Web sites, at their discretion, may provide alternate views to data and transactions in addition to the GISB basic views (industry common views). The alternate views should not replace GISB basic views and should be offered as separate views, if available. If an alternate view is offered, the GISB basic view should be the default view and clearly labeled as the GISB basic view. Any alternate views must offer the same business result as the basic view and be accessible to all applicable users. The basic views must offer the same business result as the alternate views and be accessible to all applicable users.

4.3.73   Data fields used to populate or control population of other fields can be placed before the fields to be populated. If these data elements apply to the entire Content Area they can appear in the Header. If the Transportation Service Provider elects to place such data fields in an order outside of the standardized order, the labels for these data fields should be distinguishable through visual cues from the labels of data elements in the standardized order.

4.3.74   Each data element which has been submitted for standardization in the GISB process should follow the GISB ordered data elements on the Form within a data group selected by the Transportation Service Provider.

4.3.75   The sub-categories and the labels for the category of Flowing Gas should appear, if applicable, in the Navigational Area as follows:
                        Pre-determined Allocation
                        Allocation
                        Imbalance
                        Measurement
Links supporting additional sub-categories will follow these links. This does not preclude a further breakdown within each sub-category from being listed in the Navigational Area.

4.3.76   On a Customer Activities Web page, where the Form and the Matrix are combined, any data groupings and ordering for the corresponding Form should apply.

4.3.77   Where a Transportation Service Provider populates the Upstream/Downstream Identifier via its EBB/EDM implementation based upon provision of an upstream or downstream contract identifier at pooling and logical points, an EDI nomination should be provided the same capability.

4.3.78   When a Form and a Matrix exist for a Customer Activities Web page, a mechanism should exist to populate the Form with data from a selected item in the Matrix.

4.3.79   The sub-categories and the labels for the category of Invoicing should appear, if applicable, in the Navigational Area as follows:
                        Invoice
                        Payment Remittance
                        Statement of Account
Links supporting additional sub-categories will follow these links. This does not preclude a further breakdown within each sub-category from being listed in the Navigational Area.

4.3.80   GISB FF/EDM flat files should be formatted as ASCII comma separated value (CSV) files. This means:

Rows are separated by a carriage return/line feed (CRLF).

Fields are separated by commas.

When a field contains a comma, the field should be enclosed by double-quotes.

Double-quotes should not be used within any data field.

When numeric data is negative, the minus sign should precede the number.

When numeric data contains decimal precision, the decimal point should be included within the field.

When numeric data contains one or more significant leading zeros, these zeros should be preserved in the flat file.

Date fields should be formatted as YYYYMMDD.

Time fields should be specified in a 24 hour format, formatted as HH:MM or HH:MM:SS, as applicable.

Date/Time fields should be formatted as YYYYMMDD HH:MM or YYYYMMDD HH:MM:SS when date and time are expressed in one GISB data element. Note that there should be exactly one space between the day (DD) and the hour (HH).

The maximum amount of data to be placed in a field should be limited to 256 characters.

When a field contains no data, the empty field should result in two delimiters next to each other. Note that there should be no blank spaces between the delimiters.

4.3.81   For a GISB FF/EDM flat file, the first row of the file should be comprised of the standard abbreviations for GISB data elements, including any additional data elements added per GISB Standard No. 4.3.52, in the order in which the corresponding data is to appear in all subsequent rows. The data element order is at the option of the sender. If a data element abbreviation is not recognized, the entire flat file should be rejected.

4.3.82   For GISB FF/EDM flat files, each transaction (e.g. nomination) should be contained in a single row.

4.3.83   For Interactive Flat File EDM, 40-bit Secure Sockets Layer (SSL) encryption should be used. Where possible, 128-bit SSL encryption is strongly recommended.

4.3.84   Access to Interactive Flat File EDM should be protected by HTTP Basic Authentication.

4.3.85   The sub-categories and the labels for the category of Capacity Release should appear, if applicable, in the Navigational Area as follows:

> Offers
> Bids
> Awards

Links supporting Mutually Agreeable sub-categories will follow these links. This does not preclude a further breakdown of sub-sub-categories within each sub-category from being listed in the Navigational Area.

D.   Interpretations

GISB has adopted the following interpretations of standards that relate to Electronic Delivery Mechanism Related Standards implementation:

7.3.24   Does the language of Standard 2.3.14, 2.3.26, 3.3.15 and 4.3.4 mean that contractual audit rights are excluded from the six-month time limitation and that no statement

adjustments can be made after the six-month period? In addition, is GISB recommending that audit rights be excluded from contracts or otherwise limited in contracts to a six-month period?

Interpretation:
Audit rights, to the extent they exist in a contract are contractual rights within the meaning of Standards 2.3.14, 2.3.26, 3.3.15, and 4.3.4. Further, the GISB standards make no finding or recommendation with respect to the advisability of including or excluding audit rights, specifying audit timing or specifying the timing of subsequent audit corrections in a contract.

7.3.35   According to Standard 4.3.6, notices are now supposed to be posted on the Transportation Service Providers' (TSP) Web pages. Does this mean that a TSP is not required to provide any alternative form of communication for notices such as telephone or fax, particularly for those notices issued outside of business hours and on weekends?

According to GISB Standard 4.3.6, notices (critical notices, operation notices, system wide notices, etc.) are supposed to be posted on the Transportation Service Providers' (TSP) Web pages. Does this mean that a TSP is not required to provide any alternative form of communication for these specified notices?

Interpretation:
GISB Standard 4.3.6 does not specify any alternative means of notification aside from the Web page nor does it specify that the only means of notification is by means of the Web page. Alternative means of notification for particular information may be required by regulation, tariff or other GISB standards. For example notices pertaining to system wide events of both a critical and non-critical nature (GISB Standard 5.3.18) are implemented via both downloads (GISB Standard 5.4.16) and the Web pages (GISB Standard 4.3.6).

RELATED STANDARDS

Common Codes

A decision made in 1993 by a FERC-established standards development group (EBB Working Group 5) resulted in a location coding system which cross-references proprietary point codes to a common industry-supported location code. This common location code, called the GRID Code, was developed based on the American Petroleum Institute (API) well code model. The FERC, in Order 563-A, directed the industry to establish any necessary relationships and to proceed with the implementation of the GRID Code. To achieve this implementation, in August 1994 trade associations representing three segments of the natural gas industry entered into an agreement with Petroleum Information Corporation (PI) to develop and maintain the PI *GRID*™ Common Code database. As GISB prepared standards for capacity release (July 1995) and nominations (September 1995), GISB fully endorsed the use of the PI *GRID*™ common codes.

However, after extensive consideration by GISB's Common Code Subcommittee, GISB adopted, on September 30, 1996, a new Common Code for Gas Transaction Points, the GISB/PI Data Reference Number (generally referred to as "DRN"). The DRN is a one-to-nine digit, non-intelligent number also assigned by IHS (successor to PI), which has a one-to-one relationship with the PI *GRID*™ Code. For more information, access the GISB Web Page at www.gisb.org.

In keeping with the trends in other industries involved with EDI, EBB Working Group 5 recommended the acceptance of the D-U-N-S®° Number as a common company identifier. This recommendation was also adopted in FERC Order 563-A. The D-U-N-S® Number is assigned to companies by the Dun & Bradstreet Corporation (D&B). Similarly, as GISB prepared standards for capacity release (July 1995) and nominations (September 1995), GISB fully endorsed the use of the D-U-N-S® Number common code.

For GISB Common Code purposes, an entity will use one and only one D-U-N-S® Number. Entity common codes should be "legal entities," that is, Ultimate Location, Headquarters Location, and/or Single Location (in Dun & Bradstreet Corporation ("D&B") terms). However, in the following situations, a Branch Location (in D&B terms) can also be an entity common code: 1. When the contracting party provides a D-U-N-S® Number at the Branch Location level; or 2. to accommodate accounting for an entity that is identified at the Branch Location level. Since D&B offers customers the option of carrying more than one D-U-N-S® Number per entity, please refer to GISB's Web Page at www.gisb.org for directions on determining the one and only one D-U-N-S® Number constituting the GISB Entity Common Code.

In the datasets, an asterisk by a data element means that it is a "common code," so the field will reflect the industry-supported common code for location or company.

GISB Electronic Data Interchange Trading Partner Agreement

In 1998, GISB adopted Standard 6.3.3, the GISB Electronic Data Interchange Trading Partner Agreement (TPA) for exchange of data within the gas industry. The GISB TPA defines the relationship of the sender and receiver of GISB Standard ASC X12 documents. This agreement represents a complete set of balanced terms which a company should accept whether it is sender or receiver of electronic documents. It has established all the data items necessary to exchange electronic documents in a step by step, fill in the blank model form. The use of the TPA minimizes preparation, negotiation and review time. This will allow more time for implementation of electronic

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1 D-U-N-S® is a registered trademark of Dun & Bradstreet, Inc.

commerce. Copies of this agreement may be obtained from the GISB office or may be downloaded from the GISB home page at www.gisb.org.

Party Roles

In all of the transaction sets, there are multiple parties that may be involved in the transaction. There are the Transportation Service Provider (a.k.a. Pipeline or Transporter), the Service Requester (a.k.a. Shipper), Service Requester Agent (a.k.a. Shipper's Agent) and Third Party Service Provider (a.k.a. Third Party Agent). It is important to distinguish between the role of the Service Requester Agent and the Third Party Service Provider.

The Service Requester Agent is the party contractually authorized by the Service Requester to submit business transactions to the Transportation Service Provider on behalf of the Service Requester for a service requester contract. Once the Service Requester Agent is contractually authorized, the agent becomes the Service Requester for subsequent business transactions unless and until the agency relationship is terminated.

The Third Party Service Provider is the communications agent that the Service Requester or Service Requester Agent may subscribe to in order to send and receive transactions with the Transportation Service Provider.

It is possible that a single entity may, at times, provide the role of a Service Requester Agent for one party while providing the role of Third Party Service Provider for another party. Likewise, a single entity could be both Service Requester Agent and Third Party Service Provider for a single party.

In EDI implementation, the party that is authorized to send and receive transactions will be the party identified in the transmission envelope (ISA Header Segment). If the sending party is a Service Requester, Service Requester Agent or Third Party Service Provider, their appropriate identifiers will appear here. In all cases, the Transportation Service Provider, Service Requester and Service Requester Agent (if applicable) will be identified in the body of the transaction (N1 Name Segment).

ANSI ASC X12 Standards

The GISB standards reflect an industry utilization of the American National Standards Institute (ANSI) ASC X12 standards maintained by the Data Interchange Standards Association, Inc. (DISA). The technical implementation documents included in this manual reflect GISB's subset of the ANSI ASC X12 standards versions 3040, 4010 and 4020. It is recommended that any industry participant who wishes to utilize the ANSI ASC X12 standards should also have a copy of the ANSI ASC X12 Standards Reference document for a full understanding of the X12 requirements. GISB members may purchase an ANSI reference document through GISB by contacting the GISB office. Non-GISB industry participants may purchase the reference document by contacting:

> Manager of Publications
> DISA
> 333 John Carlyle Street, Suite 600
> Alexandria, VA 22314
> Voice: 703-548-7005
> Fax: 703-548-5738
> www.disa.org

As a member of ANSI, GISB will utilize the ANSI ASC X12 standards and remain in full compliance. In all standards, occasions arise where the standard does not fully meet a need. GISB recognizes this and will add interim usages and code values when required. When GISB utilizes an interim solution, GISB will apply to ANSI and the appropriate ANSI organizations for acceptance of the interim solution. ANSI's final solution may provide a usage or code value different than the interim solution. GISB standards will be updated to reflect the final solution.

The architecture of ASC X12 is designed for end to end communications. The translator that generates the ASC X12 file and envelope will assign control numbers and counts that will appear within the ISA/IEA segments of the transaction and within the GS/GE segments of the transaction. These numbers and counts allow the translator to ensure that all of the segments in an envelope and all of the data elements in an envelope have been received and that the transmission was complete.

ISA contents

The ISA segment marks the beginning of an X12 document. It can be equated to an envelope that a paper document would come in via the mail. The envelope may contain one or more functional groups (defined by the GS segment) and one or more transaction sets.

The ISA is the interchange control segment to be utilized on all GISB X12 standards. The segment identifies the sender and receiver of the document. The Interchange Sender ID/Interchange Receiver ID is published by both the sender and receiver for other parties to use as the sender/receiver ID to route data to them. The sender must always code the sender's ID in the sender element and the designated receiver's ID in the receiver ID. Trading partners utilizing a password for their documents will use the Security Information element. The receiver of the document identifies a password for the sender to include in this element. This sender and receiver information is specified in the GISB Electronic Data Interchange Trading Partner Agreement.

There are additional elements in the ISA segment. These elements are traditionally assigned by the sending party's translator. These elements inform the receiver of the date/time that the envelope was generated, the X12 version number being utilized, whether the transmission is for test or production purposes, and what characters were used to designate the end of a sub element, element or segment. Different characters must be chosen for the sub element, element and segment delimiters. These delimiting characters must never appear in the data.

For more information on the ISA segment and the possible values for its elements, contact DISA at the above address or consult the appropriate version of the ANSI ASC X12 Standards Reference document corresponding to the GISB transaction set being sent/received. Information about control segments (including the ISA and IEA) can be found in the Overview/Introduction and Control Standards sections of the reference document. Specific information about the ISA and IEA segments and corresponding elements can be found in the Segment Directory and Data Element Dictionary sections.

GS contents

The GS segment indicates the beginning of a functional group and provides control information for the data that follows it. A functional group can be defined as a group of transactions related to one business application. Within a mailing envelope, there may be a bundle of information relating to imbalances and a bundle of information relating to measurement information. Each of these 'bundles' is sent within its own (or a separate) GS Functional Group Header and a GE Functional Group Trailer in the X12 environment. The sender of a transmission provides the Application Sender's Code that the receiver of the transmission will reflect back on acknowledging documents. The receiver of a transmission provides the Application Receiver's Code that the sender will include in the transmission for the receiver to utilize in routing to internal applications. Group Control Numbers are originated and maintained by the sender of the document.

For more information on the GS segment and the possible values for its elements, contact DISA at the above address or consult the appropriate version of the ANSI ASC X12 Standards Reference document corresponding to the GISB transaction set being sent/received. Information about control segments (including the GS and GE) can be found in the Overview/Introduction and Control Standards sections of the reference document. Specific information about the GS and GE segments and corresponding elements can be found in the Segment Directory and Data Element Dictionary sections.

997 Usage

The 997 Functional Acknowledgment is used to indicate the results of the syntactical analysis of the X12 documents. The documents include the transaction sets and functional groups with an ISA/IEA envelope. This standard covers all of the X12 and GISB standard criteria that the receiver of the document has incorporated into the receiver's translator. The translator may be set to accept all information into the receiver's application processing, it may be set to accept only ANSI ASC X12 compliant information into the receiver's application processing, or it may be set to accept only ANSI ASC X12 and GISB compliant information into the receiver's application processing. Compliance checking, in a translator, may be set to any of several levels. GISB recommends that compliance checking be set to the element level in the Functional Acknowledgement.

The 997 informs the originator of the transaction whether the translator accepted the file, accepted it with errors, or rejected it. When errors occur, the 997 identifies the location and type of error that was encountered. Once a transaction passes the translator, the 997 is sent to the originator of the transaction and the data (if accepted) is passed on to the receiver's business application for processing.

Hypertext Transfer Protocol (HTTP)

The Hypertext Transfer Protocol (HTTP) is an application-level protocol with the lightness and speed necessary for distributed, collaborative, hypermedia information systems. It is a generic, stateless, object-oriented protocol which can be used for many tasks, such as name servers and distributed object management systems, through extension of its request methods (commands). A feature of HTTP is the typing of data representation, allowing systems to be built independently of the data being transferred.

HTTP has been in use by the World-Wide Web global information initiative since 1990. This specification reflects common usage of the protocol referred to as "HTTP/1.0".

HTTP transaction-set Code Values

The following table contains a list of code values to be used with the transaction-set data element, which is a mutually agreeable (MA) data element in the HTTP Request.

HTTP transaction-set Code Values	GISB Standard Number	Transaction Set Description
G850NMST	1.4.1	Nomination
G855NMQR	1.4.2	Nomination Quick Response
G850RQCF	1.4.3	Request for Confirmation
G855RRFC	1.4.4	Confirmation Response

HTTP transaction-set Code Values	GISB Standard Number	Transaction Set Description
G865SQTS	1.4.5	Scheduled Quantity
G865SQOP	1.4.6	Scheduled Quantity for Operator
G855CRQR	1.4.7	Confirmation Response Quick Response
G860PDAL	2.4.1	Pre-determined Allocation
G865PDQR	2.4.2	Pre-determined Allocation - Quick Response
G865ALLC	2.4.3	Allocation
G811IMBL	2.4.4	Shipper Imbalance
G867MSIN	2.4.5	Measurement Information
G867MAUS	2.4.6	Measured Volume Audit Statement
G811TSIN	3.4.1	Transportation/Sales Invoice
G820PYRM	3.4.2	Payment Remittance
G822STAC	3.4.3	Statement of Account
G811SRCA	3.4.4	Service Requester Level Charge/Allowance Invoice
G840CROF	5.4.1	Offer Download
G843CRBR	5.4.2	Bid Download
G843CRAN	5.4.3	Award Download
G832CRRC	5.4.4	Replacement Capacity
G843CRWD	5.4.5	Withdrawal Download
G840UPWD	5.4.6	Withdrawal Upload
G840UDOF	5.4.7	Offer Upload
G843UDVL	5.4.8	Offer Upload Quick Response
G840UDRC	5.4.9	Offer Upload Notification
G843UDBC	5.4.10	Offer Upload Bidder Confirmation
G824UDCV	5.4.11	Offer Upload Bidder Confirmation Quick Response
G567UDFD	5.4.12	Offer Upload Final Disposition
G840OAUC	5.4.13	Operationally Available and Unsubscribed Capacity
G846UPRD	5.4.14	Upload of Request for Download of Posted Datasets
G846RURD	5.4.15	Response to Upload of Request for Download of Posted Datasets
G864SWNT	5.4.16	System-Wide Notices
G864CRNS	5.4.17	Note/Special Instruction
G843BDUP	5.4.18	Bid Upload
G843BDQR	5.4.19	Bid Upload Quick Response
G997FNAK	N/A	Functional Acknowledgement

TECHNICAL IMPLEMENTATION - INTERNET EDI/EDM & BATCH FF/EDM

Technologies Selected by GISB

The transport protocol for communication of future GISB transactions should be TCP/IP. In addition, standard Internet protocols should be chosen for specific tasks. Various Internet protocols were considered to accomplish to delivery of a transaction at the application protocol level. The Hyper-Text Transfer Protocol (HTTP) was chosen.

Practical information systems require more functionality than simple retrieval, including search, front-end update, and annotation. HTTP allows an open-ended set of methods to be used to indicate the purpose of a request. HTTP is also used as a generic protocol for communication between user agents and proxies/gateways to other Internet protocols, allowing basic hypermedia access to resources available from diverse applications and simplifying the implementation of user agents.

There are two primary Internet software components involved in Web communications. The first is called a browser and runs as client software. The second is called a Web server, or HTTP server and usually runs on a dedicated server computer.

The standard data elements, each with element name and description, have been defined in the Section "Data Dictionary For Internet EDM". The following two sections identify what is involved in sending and receiving transactions. After that comes a discussion regarding the securing of the transactions to be sent. The remaining sections cover considerations for other aspects of the overall process. While these were not the focus of the Internet EDM process as mentioned above, selected topics that may affect your overall implementation are discussed.

Data Dictionary For Internet EDM

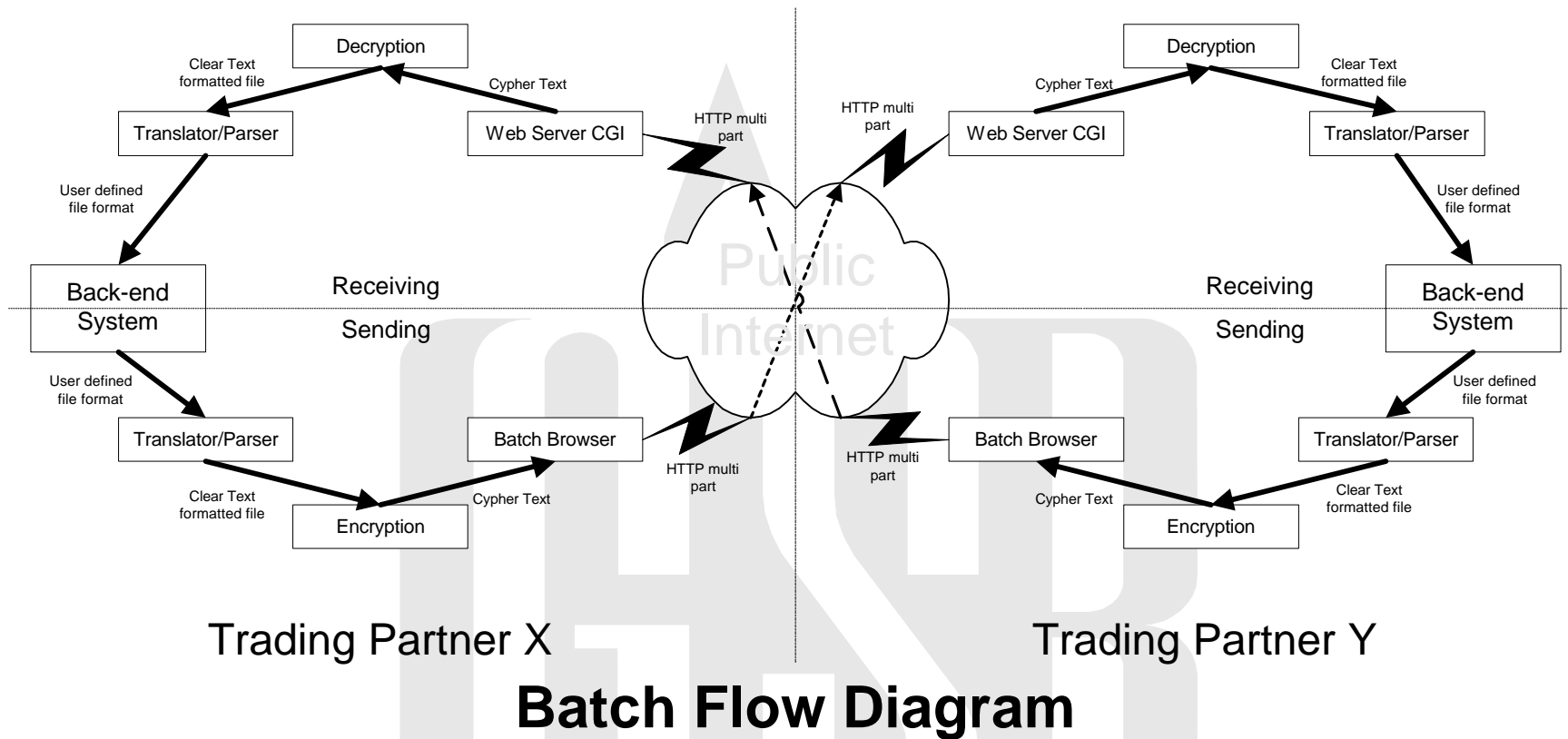| Business Name	Definition	Format	Usage*	Condition
from**	the party sending the transaction	Common Code Identifier format	in Request; M	used in file transmittal; displayed in HTTP response; and, used in posting back decryption-related errors
input-data	the filename for the transaction data set transmitted	including drive letter and directory name with filename if needed	in Request; M	used in file transmittal of any transaction data sets; and, used for posting back all transaction value pairs for a transmittal that had decryption-related errors.
input-format	descriptor of the data format used for the file transmitted	X12 ;FF;error	in Request; M	"X12","FF", or other GISB standard format indicator used in file transmittal; "error" used in posting back any decryption-related errors
request-status	status describing success or failure of transmission at recipient server	ok; EEDM###:error description; WEDM###:warning description. see Table A, "Internet EDM Standard Error Codes and Messages"	in Response; M	"ok" is returned if all is fine with the CGI/script processing; error messages/warnings and their related descriptions are returned if problems were encountered in CGI/script processing or in the decryption process.
server-id	uniquely identifies the server and CGI/script processing the transaction	*domainname* or *hostname.domainname*; no embedded spaces allowed	in Response; M	displayed in the HTTP response and posted back for any decryption-related errors
time-c	the time file transfer is complete at the server	*yyyymmddhhmmss*	in Response; M	displayed in the HTTP response and posted back for any decryption-related errors
to **	the party the transaction was sent to	Common Code Identifier format	in Request; M	used in file transmittal and displayed in HTTP response and posted back for any decryption-related errors
transaction-set	name of the document type being sent	8 character code; examples are:G850NMST, G855NMQR, G850RQCF,etc. ; refer to GISB Implementation Guide, Related Standards Tab, Hypertext Transfer Protocol (HTTP) section, HTTP transaction-set Code Values table.	in Request; MA	used in file transmittal
trans-id	sequential number assigned to the transaction by the server CGI/script upon processing before being passed to the decryption process	integer up to 15 characters in length	in Response; M	displayed in the HTTP response and posted back for any decryption-related errors

*The **Usage** column defines whether the element appears in the HTTP Request (Client-generated) or the HTTP Response (Server-generated), the order in which the element appears in the data stream, and whether the field is Mandatory (M) or Mutually-Agreed-To (MA).

** Common Code Identifier

Batch Flow Diagram

Decryption

Clear Text
formatted file

Translator/Parser

Cypher Text

Web Server CGI

HTTP multi
part

HTTP multi
part

Web Server CGI

Cypher Text

Decryption

Clear Text
formatted file

Translator/Parser

User defined
file format

Public
Internet

User defined
file format

Back-end
System

Receiving

Sending

Receiving

Sending

Back-end
System

User defined
file format

Translator/Parser

Clear Text
formatted file

Encryption

Cypher Text

Batch Browser

HTTP multi
part

HTTP multi
part

Batch Browser

Cypher Text

Encryption

Clear Text
formatted file

Translator/Parser

User defined
file format

Trading Partner X

Trading Partner Y

Batch Flow Diagram

SENDING TRANSACTIONS

General Flow

The following is an example of the steps necessary to send an EDI/EDM and batch FF/EDM file:

1. Open HTTP connection
2. Check connection status. If in error requeue file according to GISB standards (this check should be performed here and throughout the following processes)
3. Post
    A. Authentication (password must be uuencoded)
    B. Send multipart form
    C. Receive HTTP response data
4. Check connection status. If in error requeue file according to GISB standards
5. Check HTTP status code (200 is good, less than 300 may be acceptable). If status is not successful requeue file according to GISB standards
6. Close connection - wait for other end to close in a reasonable time
7. Parse HTTP response data elements
8. If request-status ok, then log success
9. If request-status error, then log error
10. If no valid request-status requeue file according to GISB standards
11. Remove file from sending queue when successful or when failed completely

HTTP Post

Most people think of the Web as the process of using a browser to fetch, or download, documents, not upload them. Indeed, this capability is most prevalent. HTML pages, text files, and other documents can be retrieved by a browser using HTTP, FTP, or other protocols.   However Web browsers allow the user to input data to a server using HTML forms.   Data is entered into the fields of the form and is transmitted to the server by pressing a pushbutton or hitting the enter key.

The HTTP protocol has two methods for transmitting a request to a server. Both methods return a response to the client, which may be a document retrieved from the server. Both methods can be used to transmit form data. The GET method is the simplest and is used for requests that pass a small amount of information. Data passed with the GET method must be translated into a special format known as "URL encoding." Furthermore, the data stream transmitted by the GET method has a limit of 1024 characters. The POST method, on the other hand, allows the upload of complete datasets without special encoding.   It is this method which will be used to send GISB standard format transactions and receive the response from the server.

Using an Interactive Browser

When most of us think of Web surfing, we think of using an interractive browser. When you enter an HTTP Uniform Resource Locator (URL), the browser opens the HTML document identified by the URL. Basically, a URL is an "address" of an HTML document on a Web server. For purposes of GISB standards Uniform Resource Locator (URL) is as defined by the Internet Engineering Task Force (IETF).

In order to use an interactive browser to upload data, an HTML document must be created for that function. The HTML document can reside on either the server to which you are uploading or the client's system. The "form" feature of HTML allows that within an HTML document, a form can be created which allows the client to type in any necessary data elements, such as to, from, and input format and then specify a file to be uploaded from the PC. Some type of "Send" button would be on the form and when selected, the form would cause an HTTP POST to be issued, thereby uploading the file. Below is an example of an HTML document with a form which specifies the POST method and contains the required data elements.

An HTML form like that described here could be used with any retail browser that supports multipart POST with a file upload. When choosing a packaged browser, it is mandatory that it supports multipart encoding.

<u>Sample of HTML document with a form to perform a multipart post using an interactive browser:</u>

```
<HTML>
<HEAD>
<TITLE>GISB File Upload</TITLE>
<H1><CENTER>GISB File Upload</CENTER></H1>
</HEAD>
<HR>
<BODY>
<form ENCTYPE="multipart/form-data" ACTION="http://www.target.server/cgi-bin/upload.exe"
METHOD=POST>
Enter Common Code Identifier for From and To
From: <input TYPE="text" NAME="from" SIZE=20 VALUE=""><br>
To: <input TYPE="text" NAME="to" SIZE=20 VALUE=""><br>
Format of this file: <input TYPE="text" NAME="input-format" SIZE=6 VALUE="X12"><br>
Send this file: <INPUT NAME="input-data" TYPE="FILE"><br>
<input TYPE="submit" VALUE="Send File"><br>
</form>
</BODY>
</HTML>
```

The non-bolded text in this example is the basic HTML required for a document and allows your page to show a title in the title bar. The bolded text is the form within the document and is described in more detail.

The important characteristics of the form within the HTML document are:

ENCTYPE= specifies the encoding type. The "multipart/form-data" encoding type is identified as the standard encoding methodology.

- ACTION= specifies the URL that will receive the uploaded data. The Trading Partner Agreement identifies the URLs for both parties.

- METHOD= specifies the HTTP protocol method. "POST" has been defined as the GISB standard method.

- <input ...> Five input areas are specified on this form: from, to, file format, file name, "Send File" button.

NOTE: This document often refers to "multipart POST" which implies the encoding type and method as described in this example.

When a user selects the "Send File" button, the browser will take the values entered in the input fields and reformat them according to the encoding type into a data stream. For the file identified for upload, the file is opened and its contents are included in the data stream, rather than the file's name. The data stream is then sent to the URL specified by **ACTION=**. The URL will indicate an HTTP server script or program written to receive the data.

For a smaller site only performing a few transactions or file transfers this manual process would be viable as a primary transmission tool. This method could also be considered a back-up method to any batch or automated process that may be implemented. If the client provides

its own form, the form can be copied for each trading partner. The only change to the HTML would be to modify the URL shown for the **ACTION=** attribute.

Using a Batch Browser

For companies that have automated much of their back-end process and prefer to avoid unnecessary human involvement, a so-called "batch browser" is needed. This browser needs to be capable of program-based or script-based initiation. At this time, there are few off-the-shelf batch browsers which use the POST method. Most packaged batch browsers use the GET method.

However, a batch browser can be created using custom programming. The batch browser will be coded to perform all of the same formatting that the interactive browser performed to send a data stream which conforms to the HTTP protocol. A batch browser must be coded as a sockets program. See Section "Writing a Batch Browser".

A sockets program can be written with various programming languages which offer the required library to achieve this function.

Authentication

HTTP basic authentication includes a userid and password. Interactive browsers include a basic authentication feature which automatically prompts for userid and password. In a batch browser, the authentication must be specifically coded. The userid and password are to be UUEncoded within the document header. UUEncoding utilities are readily available on the Internet as either public domain software or commercial libraries.

Server Response

The receiving server will send an HTTP response to the client before dropping the client's connection. The response returned from the Web server will contain timestamps that include a timestamp recorded when the final byte from the file upload is received and stored. This timestamp is the official timestamp regarding transaction turnaround deadlines defined in GISB standards. This timestamp and all other pertinent file transmittal information should be logged when the posted file is stored on the receiving server as well as logged by the client . Likewise, any errors or warnings should be logged at both the server and client.

Throughput Considerations

The performance of the batch browser is one component critical in meeting deadlines. It is conceivable that it may be called many times for a busy site (such as a pipeline sending quick responses). It should therefore utilize whatever performance techniques that are possible. For example, it may be desirable to write a multithreaded version which can handle a certain number of requests simultaneously with a single copy of the program.

HTTP Request Data Elements

Required Data Elements (listed in the required order)

Data Element Name	Description
from	Common Code Identifier of sending/client company
to	Common Code Identifier of receiving/server company
input-format	Descriptor of the data format within the input data set.
input-data	The properly formatted file of electronic commerce data.

Mutually Agreed Upon Data Elements

Data Element Name	Description
transaction-set	Descriptor of the transaction types included in the input-data. The values used must be from the unique 8-character names defined in the Implementation Standards. See the HTTP transaction-set Code Values table in the Hypertext Transport Protocol (HTTP) section Related Standards Tab for the various transaction types and their corresponding 8-character names.

Writing a Batch Browser

A batch browser needs to simulate the actions of an interactive browser. As stated earlier, the interactive browser will take the HTML form and reformat the information according to the HTTP protocol before it sends the data stream to the HTTP server. The reformatting involves adding a header and placing field delimiters around the data items. A batch browser needs to produce the same kind of data stream and therefore, writing a batch browser requires some specific knowledge of the HTTP protocol. See the GISB home page for sources of HTTP protocol information.

First, consider the header:

Sample of a typical header sent to the HTTP server

```
POST c:\execute HTTP/1.0
Referer: http://www.get.a.life/upl.htm
Connection: Keep-Alive
User-Agent: brow v0.1 XYZ Corp.
Host: localhost
Accept: image/gif, image/x-xbitmap, image/jpeg, image/pjpeg, */*
Content-type: multipart/form-data; boundary=--------------------------87453838942833
Content-Length: 5379
```

This information is documentary in purpose. The parts that are important are:

The first line: *POST c:\execute HTTP/1.0* indicating that the POST method is used and which program to call.

The content type line:

Content-type: multipart/form-data; boundary=---------------------------87453838942833

The content-type element indicates that the encoding method is multipart. It also identifies the character string used as the boundary. The boundary will appear between each field as a delimiter. In this example, the boundary is comprised of 27 hyphen characters followed by a number.

The boundary can be any character string that you choose except that it is required that it will not to occur anywhere else in the form or in the transaction being sent. This is usually accomplished by using either the system clock or a random number so that even if by some remote chance the string appears in the document it would not appear in any re-transmission of the file. It is strongly recommended that a relatively long string be used as a boundary. The boundary when used as a separator requires two hyphen characters appended to the front of the string as you can note by the lines between the data fields in the example. The last boundary required in the form is two hyphen characters appended to the back of the separator boundary, this is used to indicate to the server program that this is the end of the data.

The content length:

Content-Length: 5379

The content-length value should match the number of bytes contained in the entity body including the characters in the boundary lines, variable content, blank lines, etc. In essence, it tells the server how much is going to come after this point.

In this example, the data portion, or body, sent to the server program is as follows and assumes only required data elements are sent (not mutually agreed data elements):

```
----------------------------87453838942833
Content-Disposition: form-data; name="from"

123456789
----------------------------87453838942833
Content-Disposition: form-data; name="to"

234567890
----------------------------87453838942833
Content-Disposition: form-data; name="input-format"

X12
----------------------------87453838942833
Content-Disposition: form-data; name="input-data"; filename="c:\temp\smallnom.bin"
Content-Type: application/octet-stream

ISA~00~          ~01~AAA6300300~14~1234567890000  ~14~2345678900000

... more data from the X12 file…

IEA~1~000003616
----------------------------87453838942833--
```

The important characteristics of the above stream are:

- The boundary string appears at the beginning of each data field in the body.

- For each body data field, two identifiers define the contents of the data field. The Content-disposition identifier defines that "form-data" is contained in the element. The name identifier defines the name of the data element. These data element names must match the name specified by GISB. The name identifier is not completely relevant since the fields should be present in the correct order but this field should be checked to verify the validity of the form content.

- The actual data value of the field is always preceded by a line termination. This is typically used as a marker for the server program to indicate that a data value will follow. For example, note the blank line preceding "X12" in the above sample. In most programming libraries and commercial products the starting delimiter is "\r\n\r\n" (c notation).

- The data field containing the GISB standard file has two extra identifiers: first the name of the file sent from the source computer, *filename="c:\temp\smallnom.bin"*, and second a content type identifier on a separate line. This line should always be shown as: *"Content-Type: application/octet-stream"* . This indicates that the content of the file should be treated as binary and not converted in any manner.

- After the contents of the last data field, the boundary appears again as the last item of the form with the required two hyphen characters following the boundary at the end of the form to indicate the end of the data.

Although the specifications for multipart POST include several variations on this method, the GISB standards do not include implementing them at this time. The most significant of these variations is to send several files in a single post. Additionally, sending a single file split into more than one post is not expected by the HTTP server.

The output from the browser is important to the understanding of the processing needed by the server script or program which must interpret the result. The complete data stream from the browser will look like:

```
POST c:\execute HTTP/1.0
Referer: http://www.get.a.life/upl.htm
Connection: Keep-Alive
User-Agent: brow v0.1 XYZ Corp.
Host: localhost
Accept: image/gif, image/x-xbitmap, image/jpeg, image/pjpeg, */*
Content-type: multipart/form-data; boundary=---------------------------87453838942833
Content-Length: 5379

-----------------------------87453838942833
Content-Disposition: form-data; name="from"

123456789
-----------------------------87453838942833
Content-Disposition: form-data; name="to"

234567890
-----------------------------87453838942833
Content-Disposition: form-data; name="input-format"

X12
-----------------------------87453838942833
Content-Disposition: form-data; name="input-data"; filename="c:\temp\smallnom.bin"
Content-Type: application/octet-stream

ISA~00~        ~01~AAA6300300~14~1234567890000  ~14~2345678900000

... more data from the X12 file…

IEA~1~000003616
-----------------------------87453838942833--
```

Client Specifications

Each client should be synchronized to Central Time (Central Standard / Central Daylight) available at any of the sites on a synchronized network of atomic clocks. Each trading party should observe the client clock over a period of time to determine the amount of "drift" occurring throughout the day. The client should be synchronized as many times per day as necessary to ensure synchronization. The most important time period to ensure

synchronization is just prior to the nomination deadline. Please refer to Appendix A, "Time Synchronization" for references on public sites for synchronization.

The HTTP Request will provide all required data elements in the order defined. Any mutually agreed to data elements will follow the required data elements in the data stream.

RECEIVING TRANSACTIONS

General Flow

The following is an example of the steps necessary to receive an EDI/EDM and batch FF/EDM file:

1. Parse multi-part form
2. Validate HTTP request data elements
3. If HTTP request data elements in error, return appropriate standard error code in the HTTP response data elements
4. Save data
5. Create time stamp
6. Return HTTP response data elements back to server
7. Close connection
8. Log final results
9. Route data file to the next process based upon input format

Using a Web Server

As was stated above, the protocol HTTP using the POST method as the means to upload a transaction is the standard. On the receiving side of this HTTP request is the Web server, the second primary component in Web technology. However, the Web server does not actually save the uploaded file. Instead, it hands this responsibility over to a special program which, in effect, extends the Web server's functionality with custom programming. This special program is known as a Common Gateway Interface (CGI) program. Besides storing the file, the CGI program has the task of parsing the incoming HTTP message, noting the time so to create the timestamp, and creating an HTML response to the sending browser.

The GISB standard places no particular requirements on the vendor for the Web server. Most commercially available Web servers will provide the needed functionality. However, please refer to comments regarding performance under "Throughput Considerations" later in this section. While the current approach to security does not require a Secure Sockets Layer (SSL) or Secure Hyper Text Transfer Protocol (S-HTTP) capable server, one of these may be a requirement in the future. Determine whether the product you are considering provides a secure version capable of either SSL or S-HTTP. (Unfortunately, it is too early to predict which of these, if either, will prevail as an emerging standard.)

Another capability you may wish to consider when choosing a Web server is whether it supports Binary Gateway Interface (BGI) capability. Specifically, this is the capability to run Dynamic Link Library (DLL) equivalents of CGI applications. Some vendors call this capability

Internet Server Application Programming Interface (ISAPI) while others call it Netscape Application Programming Interface (NSAPI).

The CGI Process

A CGI (or BGI) program must be able to parse the multipart form. It accomplishes this by finding the boundary string in the Content-Type header and scanning for its occurrences further within the uploaded stream. Upon finding these boundary strings, the program must next determine the content-disposition for each data element. This allows detection of the required text elements as well as the GISB standard format file.

The CGI program is not concerned with the content of the GISB standard format data. In fact, the standard format file will be encrypted (see the Security section). The CGI will merely accept the standard format data and store it as a file. The CGI will use the Content-Length to determine how much data to expect in the body.

Throughput Considerations

It is critical that the Web server and the associated CGI programs perform efficiently. This is particularly true for pipelines which may expect to see a large number of nomination transactions come in close to the deadline. For the greatest possible throughput, the Web server should be multithreaded. The CGI program should be multithreaded as well or be small and efficient as is possible with a C program. BGI programming may provide even better performance. It is also suggested that a Web server and operating system be chosen that allow for scaling to a more powerful computer (possibly multi-CPU). Transaction volumes are likely to be light at first but may become heavy rather quickly.

Writing the CGI Process

A CGI process is the executable program or module that is called by the HTTP server when it is identified by a POST or GET operation. (In this case we are only concerned with POST method operations.)

When the HTTP server receives a POST it will first read the header and populate environment variables before calling the CGI. A sample header is shown below.

```
POST c:\execute HTTP/1.0
Referer: http://www.get.a.life/upl.htm
Connection: Keep-Alive
User-Agent: brow v0.1 XYZ Corp.
Host: localhost
Accept: image/gif, image/x-xbitmap, image/jpeg, image/pjpeg, */*
Content-type: multipart/form-data; boundary=--------------------------87453838942833
Content-Length: 5379
```

The important point to note is that you will not specifically code the step of reading the header and populating the environment variables, the HTTP server performs it for you. The variables populated are usually listed with the HTTP server documentation.

After reading this header the server will buffer the remaining data transmitted and then call the CGI process specified in the POST statement. Do not assume that the CGI process is called as soon as the header is read. The more common implementations will buffer the entire transmission before calling the CGI. You may want to check your server implementation if this characteristic is important to you.

The called CGI process will have the following stream available in the standard input (stdin) and most of the header data available in environment variables.

```
----------------------------87453838942833
Content-Disposition: form-data; name="from"

123456789
----------------------------87453838942833
Content-Disposition: form-data; name="to"

234567890
----------------------------87453838942833
Content-Disposition: form-data; name="input-format"

X12
----------------------------87453838942833
Content-Disposition: form-data; name="input-data"; filename="c:\temp\smallnom.bin"
Content-Type: application/octet-stream

ISA~00~        ~01~AAA6300300~14~1234567890000  ~14~2345678900000

... more data from the X12 file…

IEA~1~000003616
----------------------------87453838942833--
```

This process should check for basic validity in the environment variables and the data stream. It will parse the variables/data from the format. The data validations should include:

- The "REQUEST_METHOD" environment variable is "POST".

- The "CONTENT_TYPE" enviroment variable should be "multipart/form-data" and a boundary, which is unique in that it cannot appear anywhere in the transaction being sent (see above stream for an example).

The input stream should be in binary mode to accommodate encrypted files.

- Each data element is be preceded by the boundary with the required two hyphen characters appearing before it.

- Each data element should contain the correct name on the *Content-Disposition* line.

- Each data element should have \r\n\r\n (c notation) before the start of the data.

- In the receiving program, all tag values in the HTTP header should be evaluated in a case insensitive manner.

Finding the end of the stream using both content length and the boundary end mark (the boundary with two required hyphen characters in front and behind) is usually the best method to detect improperly formatted input.

Immediately after the CGI validates (as above), parses, and saves the data, the CGI should record the time and construct a response described in the following section. This response is usually sent from the CGI by writing to the standard output (stdout) of the CGI process.

URL/CGI Implementation Guidelines

GISB standard 4.3.12 states

"As a minimum, with a trading partner agreement, one designated site for receipt should be identified for each trading partner. That site should be identified by a specific Uniform Resource Locator (URL). This does not preclude multiple designated sites being mutually agreed to between trading partners."

This standard specifies that each company must offer at least one URL (URL is a one-to-one association with CGI) to accept EDI/EDM and FF/EDM files. However, a maximum number of URLs per company is *not* included so that companies that wish to offer additional URLs will not be held back from doing so. Though companies are free to construct an EDI/EDM and FF/EDM Web site with multiple "single-purpose" URLs, GISB recommends the use of one "general-purpose" URL.

Error notifications include errors that occur some time after the HTTP response is sent (such as a file decryption error) as well as errors on the transactions. A general-purpose URL would handle all error notifications.

Companies that wish to offer multiple URLs must negotiate additional URLs with their trading partners. All URLs that will be required for use in the EDI/EDM and FF/EDM process must be agreed to and defined in the Trading Partner Agreement (TPA) signed by both companies. An example of a company that would define multiple URLs in the TPA is a company that comes to agreement with its partners that all nominations-related transactions are sent to a URL offered by an out-sourcing vendor. All other transactions are sent to a URL offered on its own Web server.

A company can also offer additional URLs which have a special purpose without defining the URL in a TPA. Such additional URLs would be a way of offering additional customer service. The trading partners would have the option of using the additional URL. An example of a company that offers a URL for additional customer service is a company that offers a URL to accept capacity release information requests with immediate turnaround while the general-purpose URL is set up to postpone all capacity release information requests until 4 p.m. that day. This company wishes to keep its primary Web server available for nominations requests while other information requests are handled on a secondary Web server.

To those companies who wish to offer multiple URLs, GISB strongly recommends that you divide URL usage along transactional grouping lines, such as nominations or capacity release. Create groupings that are likely to correlate to business functions in a company within the gas industry. Do not divide URL usage along an arbitrary internally-understood group such as region of the country. Remember that the intent of not specifying a maximum number of URLs is to allow companies the freedom to offer services, not to further complicate the EDI/EDM and FF/EDM process.

Some companies have raised a question of offering a "default" URL. The default URL would be used when the trading partner was not able to determine the proper URL from the trading partner agreement. GISB does not recommend that any company offer a default URL. When

situations arise where the TPA does not fully define the appropriate URL, the partners should communicate the situation, agree to the appropriate URL usage, and revise the TPA.

Server Specifications

The HTTP server should be synchronized to Central Time (Central Standard / Central Daylight) available at any of the sites on a synchronized network of atomic clocks. Each trading party should observe the server clock over a period of time to determine the amount of "drift" occurring throughout the day. The server should be synchronized as many times per day as necessary to ensure synchronization. The most important time period to ensure synchronization is just prior to the nomination deadline. Please refer to Appendix A, "Time Synchronization" for references on public sites for synchronization.

The HTTP server will provide an HTTP response to the client according to GISB standards.

All data element names of the HTTP request and response fields will be in lower case. Note that the GISB standard format file contained in the request and response may follow a different standard.

Carriage returns and line feeds will be ignored in all files.

A field delimiter of "*" will be used in the HTTP response. Please refrain from displaying a "*" anywhere else in the response so as not to confuse programs that need to parse on this basis.

No spaces should surround the equal sign or the field delimiter.

The required data elements must appear first in the response.

Additional information can be included after the required elements at the server's discretion.

The HTTP response must be enveloped by opening and closing HTML tags at a minimum.

The HTTP response must be no more than 2048 characters.

The first occurrence of the field name within the response will contain the value.

If an HTML response is given, all data must be presented in a user-readable fashion. For example, if the required machine-readable fields are embedded in comments, another representation of these fields must be presented to the user.

The HTTP Server should be configured as port 80. If port 80 is not available, use one of the five recommended alternate ports: 5713, 6112, 6304, 6874, 7403.

HTTP Response Data Elements

Required Data Elements (listed in the required order)

Data Element Name	Description
time-c	the time of transfer completion at the server. The format will be *yyyymmddhhmmss.*
request-status	a text status indicator by the server. The only defined value at this time is "ok" for a successful transfer. The server should supply a descriptive indication of the error detected following the standards for error codes and messages presented in Table A, "Internet EDM Standard Error Codes and Messages".
server-id	a *domainname* or *hostname.domainname* uniquely identifying the server associated with the CGI that received and processed the file.
trans-id	a number (integer) up to 15 characters in length uniquely identifying the received transaction file at the server. The trans-id will uniquely identify the file only at the receiving server. A client may receive non-unique trans-ids across multiple servers.

Samples of HTTP Response Required Data Elements:

successful, plain text format:

```
<html>
time-c=19960123203618*
request-status=ok*
server-id=coolhost*
trans-id=232323897*
</html>
```

or

error, plain text format:

```
<html>
time-c=19960619082855*
request-status=EEDM106:  Invalid To Common Code Identifier
server-id=coolhost*
trans-id=234423897*
</html>
```

or

warning, plain text format:

```
<html>
time-c=19960123203618*
request-status=WEDM100:  Transaction Set Sent, Not Mutually Agreed*
server-id=coolhost*
trans-id=532323897*
</html>
```

or, as a more elaborate response to a successful transmittal,

HTML format (this example is for a successful transmittal):

```
<html>
<head>
<title>Upload OK</title>
</head>
<!-- time-c=19960123203618*-->_
<!-- request-status=ok* -->
<!-- server-id=coolhost* -->
<!-- trans-id=232323897*-->
<h1>Upload OK </h1><br>
<body>
<B>File Saved at (time-c): </B>19960123203618<br>
<B>Status (request-status): </B>ok<br>
<B>Server (server-id): </B>coolhost<br>
<B>Transaction ID (trans-id): </B>232323897<br>
</body>
</html>
```

Using a Service Provider for Web Hosting

If you do not wish to install and maintain a Web server, you may wish to contact an Internet Service Provider (ISP) to provide the hosting service for you. Consider the following when selecting an ISP for Web hosting:

• limit on storage space for receiving files

• ability to meet GISB standards for HTTP response

• accommodation for CGI to meet GISB standards for validation and processing

SECURITY

Security Concepts

The security requirements include the current four primary security aspects: data privacy, data integrity, authentication, and non-repudiation.

- Data privacy: unauthorized parties cannot decipher the content of the data.

- Data integrity: unauthorized parties cannot modify or corrupt the data.

- Authentication: the receiver is certain of the identity of the sender.

- Non-repudiation: the sender cannot deny ownership of the transaction if it was sent with his/her digital signature.

In general, these needs are met by using the Basic Authentication capability of the Web server and the encryption and digital signature capability of the PGP security application for securing transactions.

Understanding PGP

Pretty Good Privacy (PGP) is the name of the chosen security application. See the GISB home page for information on software packages to implement the PGP security application. PGP utilizes a public key/private key pair to accomplish secure file transfers. The private key must be known only to the company which generated it. The public key counterpart is shared with trading partners.

Each company must generate its public key and private key pair. The RSA key generation algorithm should be chosen for versions of PGP which offer alternatives. The public keys will be distributed using a secure method (eg., courier mail) to the company's trading partners. You must use the utmost care in protecting your private key. If it is compromised, the security is broken. It is recommended that a key size of 1024 be chosen when generating the key pair. This provides a significantly secure transaction.

When a company wishes to send transactions to its trading partner, it will use the partner's public key to encrypt the file. Encryption provides data privacy. Only the private key counterpart can decrypt this file. Hence, the need to guard your private key.

When the sending party encrypts the file, it also uses its own private key to "sign" the transaction. The receiving party can use the sender's public key to verify the signature. The digital signature provides non-repudiation.

Encryption / Digital Signature

Encryption and signatures are applied to files already translated to a GISB standard data format. (Use of internal encryption such as X12.58 encryption is outside the scope of GISB encryption standards but does not conflict with PGP.).

Encryption and signatures can be accomplished manually for each file using the on-line PGP software, or in an automated (or "batch") fashion using programs to encrypt and sign. Whether encrypting in a manual or automated fashion, it is essential that the correct public key of the trading partner be used to encrypt and just as essential that the correct sender's own private key be used to digitally sign the file.

Decryption / Signature Verification

After a transaction is received and processed by the CGI program, it is ready to be decrypted and have its signature verified. PGP will utilize the appropriate key pair when encrypting, signing, and decrypting if given the correct userID in the key ring identifying the trading partner. Upon request for signature verification, the PGP software will return a human-readable company name.

It is recommended that all implementors create a process where the name is used to look up the ID of the company in a database table. If the ID is passed along with the decrypted file, a process could be created to verify that the company which sent the transaction corresponds to the company identified within the file, once the data has been translated.

Throughput Considerations

Encryption, digital signing, decryption and signature verification are all very CPU intensive. It is not recommended that decryption or signature verification be performed within the CGI that receives and processes the file. In fact, it would not be a good idea to have these steps performed on the same computer that is attempting to receive transactions at a time close to a deadline. Therefore, it is recommended that the secured or to-be-secured transaction be passed to a separate computer for security processing. This "passing" would likely be accomplished by using the File Transfer Protocol (FTP). The security processing computer should be optimized for CPU and memory.

Implementers of Internet EDM sites should review and evaluate Domain Name Server (DNS) cache refresh intervals so as to ensure trading partner address changes are recognized on a timely basis. A refresh interval of 24 hours or less is common.

Because decryption and signature verification are not handled at the time the file is received, the sender will get an HTTP response of successful transfer but doesn't know if the file can be decrypted by the receiver. Guidelines for communicating the status of the decryption step have been developed. See Section "Sending Error Notification Transactions" and Table A, "Internet EDM Standard Error Codes and Messages".

Security Requirements

Basic Authentication

Basic authentication, also known as realm one security, has been defined as one of the security standards for transmission on the Internet. The userid and password will be assigned by the server party according to site standards. The trading party agreement must identify the userid and password for this security as well as procedures for changing the password, if applicable.

PGP File Encryption

File encryption of the EDI file is also selected as a security standard for transmission on the Internet. The encryption software employed is required to be compatible with PGP 2.6 or greater (using keys generated with the RSA algorithm). Those companies who wish to conduct business across the Internet in an unsecure fashion may do so by mutual agreement.

General Security Recommendations

Firewall

A firewall is one or more computers running special software which is designed to provide control of communications between two networks. Its purpose is to limit the types of services between these two networks. Often, a company's connection to the Internet is intended to provide several other services to its employees who are connected by an internal network such as a Local Area Network or Wide Area Network (LAN or WAN). Examples of these services include access to the World Wide Web, use of e-mail, use of file transfer capabilities and publishing content intended for viewing by the external world on a Web server. In addition, the internal network will likely have connections to host computers which provide internal services such as file and print sharing, fax and database capabilities. So that availability of these services and confidential internal data are not compromised by unwelcome intruders from the Internet, there should exist a protective mechanism between the internal network and the public Internet, the firewall.

There are two general mechanisms employed by firewalls to provide this control: packet filtering and proxy services. Packet filtering examines important components of the messages such as the address of the sending and target computers and the designator (port number) for a specific application running on the target computer. By doing this, it can prevent access to specific computers or programs on those computers. It can also reject messages from certain computers. Proxy servers have various capabilities. They can act as relay agents that can examine attempted use of certain features within an application thus limiting access to these features. They can also hide (by substituting its own address) the internal addresses of clients communicating with external hosts. This hiding makes it difficult for potential attackers to focus on specific internal hosts.

Because firewalls are designed to deal with a broad set of security issues, which may vary at each organization, and are not specific to the use of HTTP, this guide does not attempt to provide specific implementation information. Deciding on a specific firewall architecture,

organizational security policies, and choosing between numerous products may require outside resources to address these issues.

SENDING ERROR NOTIFICATION TRANSACTIONS

Error Notification

When a client sends a file to a server, the server responds to the receipt of the file. Though the file may be received correctly, some further processing must be done, such as decryption and X12 translation. The decryption step which will have a pass/fail status and then the X12 general translation step which will have a pass/fail status. The X12 general translation is merely the check that the file meets the X12 standards and has not been corrupted. Further translation and processing of specific transactions and elements is outside the Internet EDM scope.

When a file passes the decryption step and passes the general translation step, no notifying communication is sent back to the client. However, if either the decryption step or the general translation step fails, an error notification must be sent to the client.

In general, this standard format for error notification applies to the posting of an error message after sender's session has been disconnected. This error notification has the potential of occurring only after the original HTTP Response is returned with an "ok" or a warning (WEDM999 format) for the request-status value, not an error (EEDM999).

Error Notification Data Elements

The data elements for the error notification are the same as those described in Section "Sending Transactions", with the exception of the "input-format" and "input-data" elements. The file containing the data elements for error notification should not be encrypted.

Required Data Elements for Error Notification (listed in the required order)

Data Element Name	Description
from	Common Code Identifier of sending/client company, the server company which detected the error
to	Common Code Identifier of receiving/server company, the client company which sent the data set in error
input-format	"error"

input-data	A text block containing the following items:	
	orig-from	The "from" value from the original transmission
	orig-to	The "to" value from the original transmission.
	orig-input-format	The "input-format" value from the original transmission.
	resp-time-c	The "time-c" value from the original response.
	resp-server-id	The "server-id" value from the original response.
	resp-trans-id	The "trans-id" value from the original response.
	request-status	The new status of the transaction based on some process beyond CGI such as decryption; see Table A, "Internet EDM Standard Error Codes and Messages".
	comments	Any comments the original receiving server wishes to include.

Mutually Agreed Upon Data Elements for Error Notification

none defined at this time

Error Notification "input-data" Element Specifications:

The file containing the data elements for error notification should not be encrypted.

All data element names will be in lower case in the Error Notification.

Carriage returns and line feeds will be ignored in all files.

A field delimiter of "*" will be used in the Error Notification. Please refrain from displaying a "*" anywhere else in the error notification so as not to confuse programs that need to parse on this basis.

No spaces should surround the equal sign or the field delimiter.

The required data elements must appear first in the response.

Additional information can be included after the required elements at the server's discretion.

The entire error notification must be no more than 2048 characters.

The first occurrence of the field name within the response will contain the value.

If an HTML response is given, all data must be presented in a user-readable fashion. For example, if the required machine-readable fields are embedded in comments, another representation of these fields must be presented to the user.

Error Notification Example:

```
POST c:\execute HTTP/1.0
Referer: http://www.get.a.life/upl.htm
Connection: Keep-Alive
User-Agent: brow v0.1 XYZ Corp.
Host: localhost
Accept: image/gif, image/x-xbitmap, image/jpeg, image/pjpeg, */*
Content-type: multipart/form-data; boundary=--------------------------87453838942833
Content-Length: 1958

----------------------------87453838942833
Content-Disposition: form-data; name="from"

234567890
----------------------------87453838942833
Content-Disposition: form-data; name="to"

123456789
----------------------------87453838942833
Content-Disposition: form-data; name="input-format"

error
----------------------------87453838942833
Content-Disposition: form-data; name="input-data"; filename="c:\temp\error.not"
Content-Type: application/octet-stream

orig-from=123456789*
orig-to=234567890*
orig-input-format=X12*
resp-time-c=19960619102855*
resp-server-id=coolhost*
resp-trans-id=234423897*
request-status=EEDM601:  Public Key Invalid*
comments=Please contact 1-800-555-1212 for correct public key*
----------------------------87453838942833--
```

Pre-validation before Decryption

Proper trapping of the range of decryption process errors listed in Table A (Internet EDM Standard Error Messages and Codes) may require program code which is external to the decryption algorithm. Some versions of the PGP software do not explicitly discriminate between EEDM601, EEDM602, EEDM603, and EEDM699 type errors. Under such a circumstance, files inbound to the decryption process should be preprocessed to trap the errors not identified by the PGP version being used. For example, searching the file for the text strings "BEGIN PGP MESSAGE" and "END PGP MESSAGE" can quickly identify "EEDM602 File not encrypted" and "EEDM603 Encrypted file truncated" type errors when the implimented PGP version only identifies decryption success, invalid public key (EEDM601), and decryption failure (EEDM699).

CHECKLIST OF TESTING STEPS

Purpose

Preliminary steps in testing are helpful before the full batch browser and server applications are completed. This checklist is intended to provide a series of small achievements leading up to the complete solution.

Client/Browser

NOTE: Throughout all transfer tests, compare files stored on the server against the source file to ensure that the file transferred intact. While transferring to another company's server, you may have to contact that company to send the file back to you so that you can perform the compare.

1. Install an interactive browser. Identify an existing Web server from among GISB compliant servers offering interactive upload for test. See the GISB home page for a list of organizations willing to act as testing partners. These organizations should have a URL complete with the CGI program name to which a tester may send test files. File content does not need to be X12 or other GISB standard format to accomplish this step in testing.

2. Develop or acquire a batch browser that uses multipart for the encoding methodology. Transfer the same test file as in step 1 to the URL not requiring Realm One security.

3. Add Realm One security to your file transfer, and change the URL to the secure URL. Continue transfer tests with your batch browser.

4. Acquire and install PGP software. Generate your public and private key pair. Make sure to choose the RSA key generation algorithm. Download the test server's test public key. Encrypt your data file using this key. Modify your file transfer to send the encrypted file. Continue transfer tests. Request that the test server contact decrypt your file.

HTTP Server and CGI

1. Install Web server. Establish an Internet connection to your server. Ensure that you have ample storage space for transferred files. Ensure that permissions are granted to the directories.

2. As an optional preliminary step, acquire or develop an HTML page for interactive file upload (sample code is earlier in this document). Test interactive file upload to your own server using an interactive browser.

3. Acquire or develop a CGI program to receive file transfers and process according to GISB standards. Test transfers to your CGI using your batch browser.

4. Transfer a X12 or other GISB standard format dataset to your server and process it through your translator or other appropriate processes.

5. Copy the CGI to a "secure" directory where Realm One security, or basic authentication, is enabled. Using your batch browser, transfer to both URLs, with and without authentication. Thoroughly test using the incorrect userid and password against the secure directory.

6. Generate a second public/private key pair. Use the second key to encrypt a file and transfer the file to your server. Decrypt the file.

7. Once your site security is established, contact a trading partner to test transfers against your server.

8. Test with various file sizes to ensure that your CGI can process small and large files.

9. Request that several other trading partners and/or several clients within your own company transfer concurrently to ensure that your server can withstand the load.

10. Test application with various simulated errors in both file transfers and in PGP decryption.
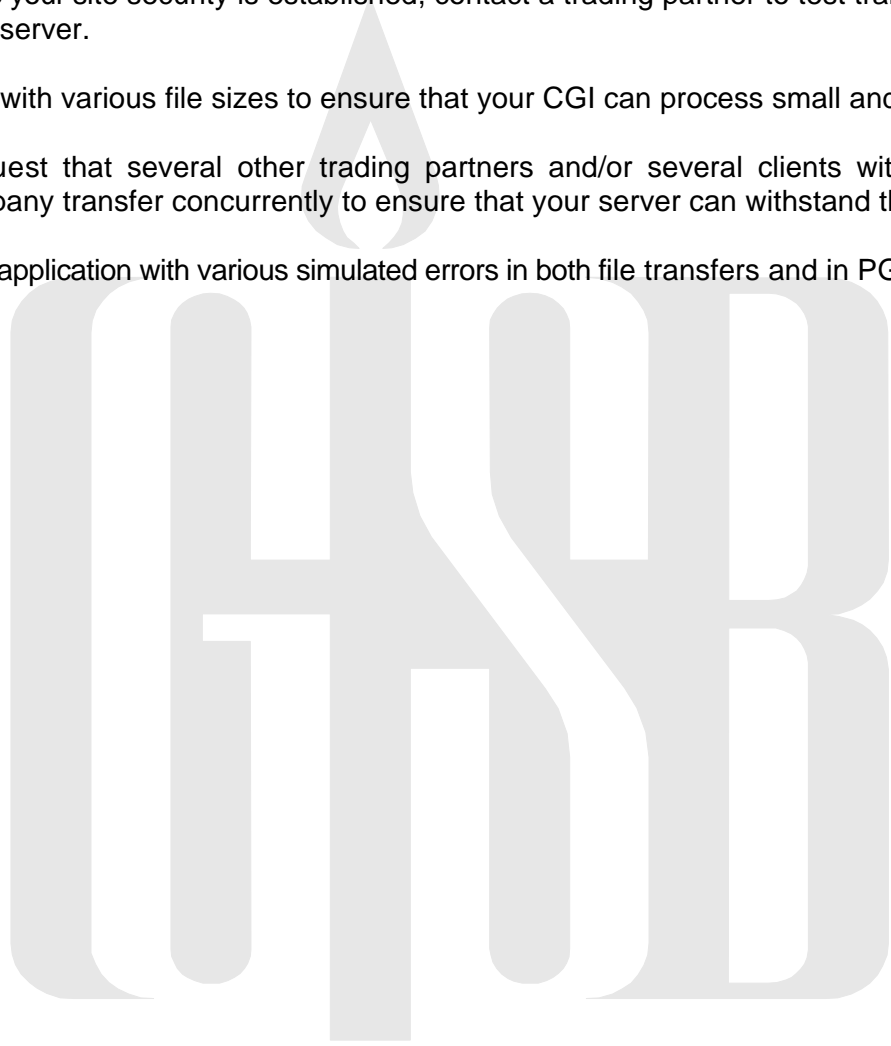
FREQUENTLY ASKED QUESTIONS

As an end user, do I need a continuously connected internet Web server to participate in the Internet EDM in the gas industry, or can I just use a dial-up connection to my ISP and my favorite shrink-wrapped browser software?

An interactive browser connection is not enough to actively participate in the system. It is not necessary to have a private Web server, you can use a service, however the system requires that you have access to a permanent internet connection which is capable of both sending and receiving files (with CGI or BGI) without operator intervention.

If we use ANSI X12.58 encryption do we still need to use PGP encryption?

Both encryption methods are supported and do not conflict with each other. The use of PGP and X12.58 encryption must be specified in the Trading Partner Agreement.

TABLE A - Internet EDM Standard Error Codes and Messages

These errors and warnings are strictly related to problems found in the recipient CGI or decryption levels of processing before translation. Errors and warnings generated by the client batch browser are assumed to be documented at the client site to distinguish them from problems occurring in the recipient CGI or decryption. Numbering schemes and descriptions should aid in this distinction.

Note: For HTTP error codes see the GISB home page for information sources.

EEDM###   standard error format with ### representing a numeric value further processing will not take place

WEDM###   standard warning format with ### representing a numeric value further processing will take place

The string for the error or warning should appear in the following format:

Validation Code:Description;supplemental message to be defined by the issuing site up to 80 characters

Internet EDM Standard Error Codes and Messages

Validation Code	Description	Data Element	Required vs. Mutually Agreed
EEDM100	Missing "from" Common Code Identifier code	from	required
EEDM101	Missing "to" Common Code Identifier	to	required
EEDM102	Missing input format	input-format	required
EEDM103	Missing data file	input-data	required
EEDM104	Missing transaction set	transaction-set	mutually agreed
EEDM105	Invalid "from" Common Code Identifier	from	required
EEDM106	Invalid "to" Common Code Identifier	to	required
EEDM107	Invalid input format	input-format	required
EEDM108	Invalid transaction set	transaction-set	mutually agreed
EEDM109	No parameters supplied	parameter string	required
EEDM601	Public key invalid	file itself	required - security
EEDM602	File not encrypted	file itself	required - security
EEDM603	Encrypted file truncated	file itself	required - security
EEDM604	Encrypted file not signed or signature not matched		
EEDM699	Decryption Error		required for general decryption errors not specifically identified by PGP messages or exit codes
EEDM701	EDM party not associated with EDI party		required
EEDM702	Data Structure Error		required if the translator does not handle this exception

Validation Code	Description	Data Element	Required vs. Mutually Agreed
EEDM703	Data set exchange not established for Trading Partner		required if the translator does not handle this exception
EEDM999	System error		required for general system errors to indicate severe errors in processing at the receiving site
WEDM100	Transaction set sent not mutually agreed	transaction-set	mutually agreed

Technical Implementation - Informational Postings Web Site (IP/EDM)

Introduction

Industry Goal/Purpose

The goal of Informational Postings/EDM, like EBB/EDM, is indicated by GISB Standard 4.3.6:

4.3.6 By August 1, 1997 Transportation Service Providers should establish a HTML page(s) accessible via the Internet's World Wide Web. The information that is currently provided should be posted as follows:
 1) Notices (critical notices, operation notices, system wide notices, etc.)
 2) FERC Order No 566 affiliated marketer information. (affiliate allocation log, 24 hr. discount postings, etc.)
 3) Operationally available and unsubscribed capacity
 4) Index of customers
 5) Transportation Service Provider's tariff (Terms, conditions and rates), or general terms and conditions,
and
Transportation Service Providers should make all pertinent EBB functions and information available via the Internet or via the technology recommended by GISB within a reasonable amount of time after each such function or information has become standardized as appropriate by GISB.
and
Within a reasonable amount of time, all EBB information, functions and transactions should be achieved via one mode of communications. Information and functions should remain available through existing systems until one mode of communication is available. Implementation time lines for this activity would be determined during the 1997 annual planning activities held in 1996.

The scope of the standards and guidelines for the Informational Postings Web site is pertaining to the Web site implemented on behalf of the transportation service provider in providing public information identified in Standard 4.3.6 for viewing and downloading. As a further development of the objectives pertaining to Informational Postings/EDM, the standards and guidelines were required to provide common accessibility of the Web site and information contained therein (common "look and feel"). While the standards do not attempt to dictate back office system technology or exact placement of data elements within the Informational Postings Web site, overall layout is addressed in addition to determining common terminology used to identify the links for navigation and their order of placement. Guidelines were also developed pertaining to minimum client configuration for which the transportation service provider's Web site would be designed. The users of such sites could expect to follow the guidelines to access information on the sites (see Appendix "C"). Search capabilities desired for the tariff were expressed in the standards.

Flow Diagram

Informational Postings EDM
Flow Diagram
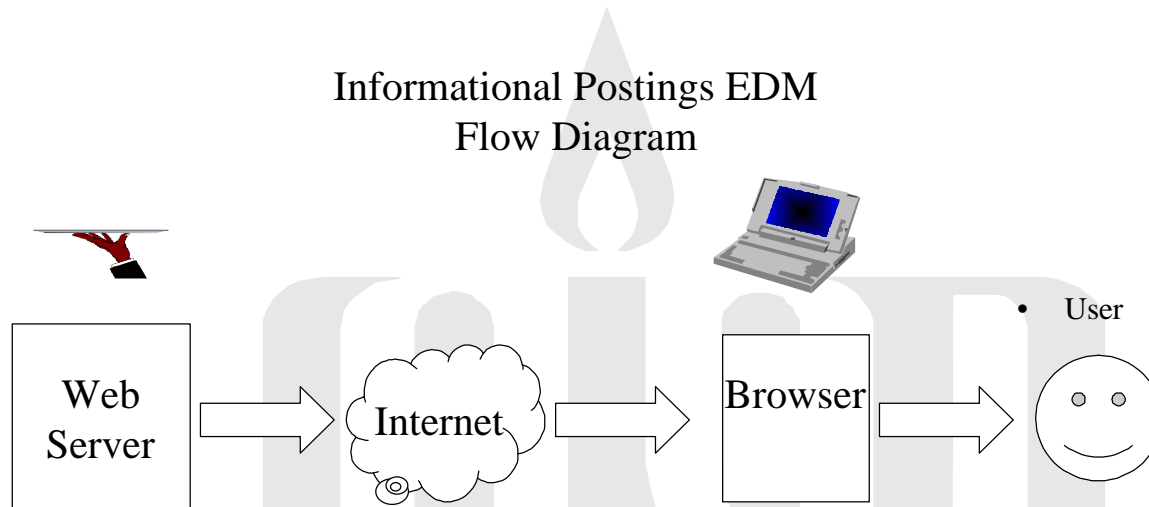
Specification

The Parts of a Page

> **Title bar**
> This area which in HTML is denoted by the <TITLE></TITLE> tags always appears at the top of a page and as a label for minimized window that may appear on the task bar during a browser session. The manner in which the identification of the transportation service provider should appear in the title bar is described in Standard 4.3.24.

> **Left Side - Navigational Area**
> Definition 4.2.7 describes the purpose of the left side of the browser display in the Informational Postings Web site.

> **Right Side - Content Area**
> Definition 4.2.8 addresses the area to the right of the navigational area. This area is typically used for displaying the documents such as the tariff information or lists of notices to which the user is led by the links appearing on the left.

Page Functions
In Standard 4.3.33, certain page navigation requirements are described for the tariff documents.

Page Format
There are multiple ways to separate the designated page sections in HTML,two of which are frames and tables. The advantage of frames is that it allows scrolling in one portion of the site without disturbing the presentation of another. It may be advantageous to implement two of the page sections as HTML Frames, as an alternative to the use of HTML tables, to separate the Web page areas designated for certain purposes in the standards.

Navigational Links - Terminology and Order of Placement
Throughout the Informational Postings/EDM standards, there are specific labels and ordering which establish the common navigation for all Informational Postings Web sites in the industry.

Security

As the type of information published in the Informational Postings Web site is customer non-specific and is required to be made public, no password prompt is required on Informational Postings Web sites. Standard 4.3.22 addresses this issue.

Technical Implementation - EBB/EDM

Introduction

Industry Goal/Purpose

The goal of EBB/EDM can be found in GISB Standard 4.3.6, which reads:

> By August 1, 1997 Transportation Service Providers should establish a HTML page(s) accessible via the Internet's World Wide Web. The information that is currently provided should be posted as follows:
> 1) Notices (critical notices, operation notices, system wide notices, etc.)
> 2) FERC Order No 566 affiliated marketer information. (affiliate allocation log, 24 hr. discount postings, etc.)
> 3) Operationally available and unsubscribed capacity
> 4) Index of customers
> 5) Transportation Service Provider's tariff (Terms, conditions and rates), or general terms and conditions.
> and
> Transportation Service Providers should make all pertinent EBB functions and information available via the Internet or via the technology recommended by GISB within a reasonable amount of time after each such function or information has become standardized as appropriate by GISB.
> and
> Within a reasonable amount of time, all EBB information, functions and transactions should be achieved via one mode of communications. Information and functions should remain available through existing systems until one mode of communication is available. Implementation time lines for this activity would be determined during the 1997 annual planning activities held in 1996.
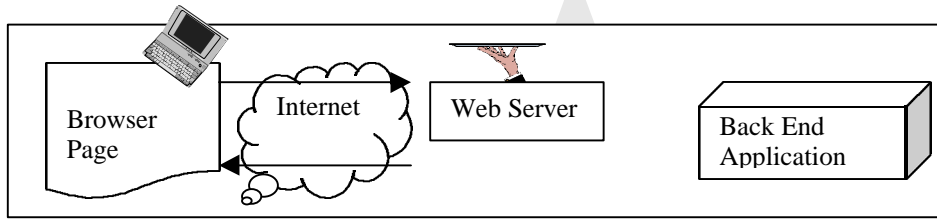
What is Covered in GISB Standards?

- Common terminology
- Order of data elements
- Placement of navigation and processing functions
- User workstation technical characteristics
- Form and Matrix Areas

What is NOT Covered in GISB Standards?

- The exact format of the screens
- The level of interactivity
- The technology of back office systems

Flow Diagram

Specification

Navigation

The pages of the Customer Activities site are divided into the same basic areas as the Informational Postings site. These are the Navigational Area and the Content Area. The top level navigation menu should include the following categories and labels, as applicable:

- Nominations
- Flowing Gas
- Invoicing
- Capacity Release
- Contracts
- Informational Postings
- Site Map

Each of these may provide a link to another set of links detailing the associated area. When additional features are placed within this menu, place those features before the Informational Postings label/link.   These links as well as the general layout of the top level page may be seen in the example below. When a category does not have a subcategory the link should directly navigate to the area described. This does not preclude a further breakdown within each sub-category from being listed in the Navigational Area.

Hedge Pipeline and
Pizza

Nominations
  Nomination
  Confirmation
  Scheduled Quantity
Flowing Gas
Invoicing
Capacity Release
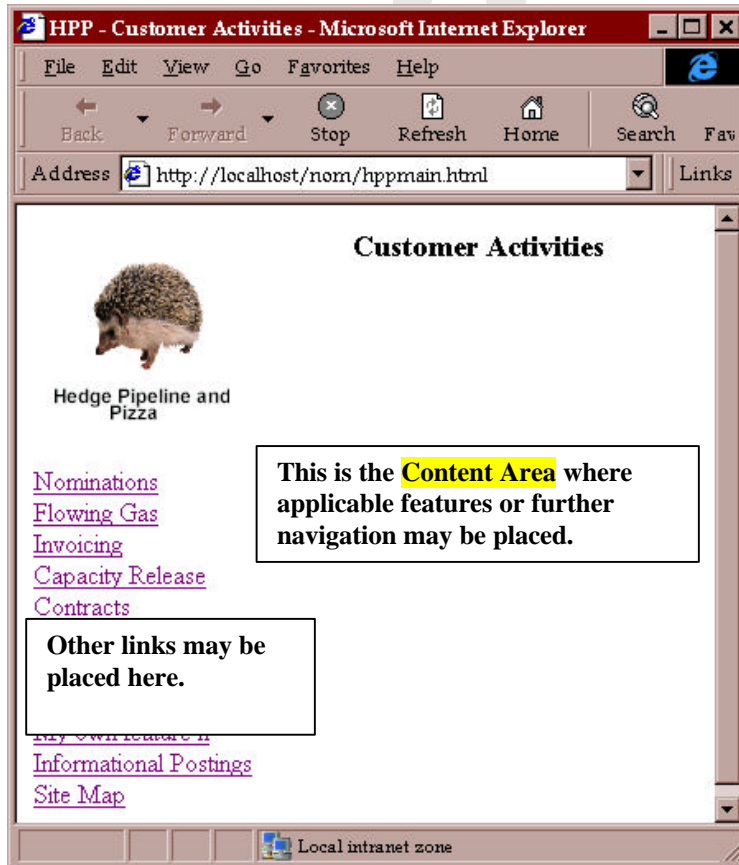
Nominations Sub-categories - The adjacent figure shows the Nominations category expanded to show each of its sub-categories.

Hedge Pipeline and
Pizza

Nominations
Flowing Gas
  PDA
  Allocation
  Imbalance
  Measurement
Invoicing
Capacity Release
Contracts

Flowing Gas Sub-categories - The adjacent figure shows the Flowing Gas category expanded to show each of its sub-categories.

Hedge Pipeline and
Pizza

Nominations
Flowing Gas
Invoicing
  Invoice
  Payment Remittance
  Statement of Account
Capacity Release

Invoicing Sub-categories - The adjacent figure shows the Invoicing category expanded to show each of its sub-categories.

Hedge Pipeline and Pizza

Nominations
Flowing Gas
Invoicing
Capacity Release
  Offers
  Bids
  Awards
Contracts
My own feature 1

Capacity Release Sub-categories
- The adjacent figure shows the Capacity Release category expanded to show each of its sub-categories.

The Parts of the Page

Navigational Area

The Customer Activities web site carries many of the cosmetic features found in the Informational Postings site. Among these, and most notably is that the left hand menu is used for navigation to the actual transactional pages. Implementation of this menu should include the categories and sub-categories shown in the Navigation section of this document, as applicable.

The Navigational Area is on the left
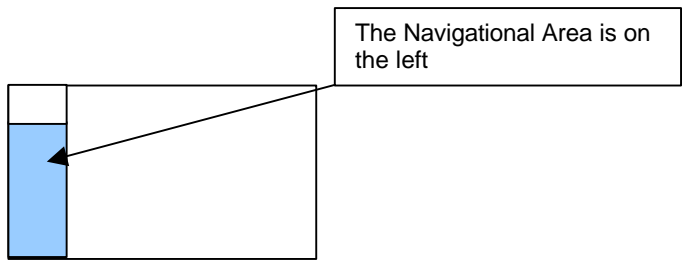
Layout on Transactional Pages of the Customer Activities Web sites:

The layout of transactional pages is divided into the following sections/areas:

The Header – The area at the top of the Content Area where search criteria, navigation and processing functions may be contained.
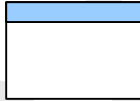
The Form – This is the area directly below the Header. It is used to display/edit a single item from the Matrix. Alternatively, this area may be an entire new page linked to the Matrix. This means that selecting from the Matrix may bring up an entirely new window for the Form display.
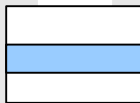
The Matrix – This area should be below the Form, when the Form is on the same page as the Matrix. It is used to display a list of items for the page. This area may be used for update/edit as well. Alternatively, this area may be an entire new page linked to the Form.
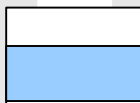
On the nominations screen, the Form and the Matrix may be combined into one, if no left and right scrolling is required to enter a nomination.
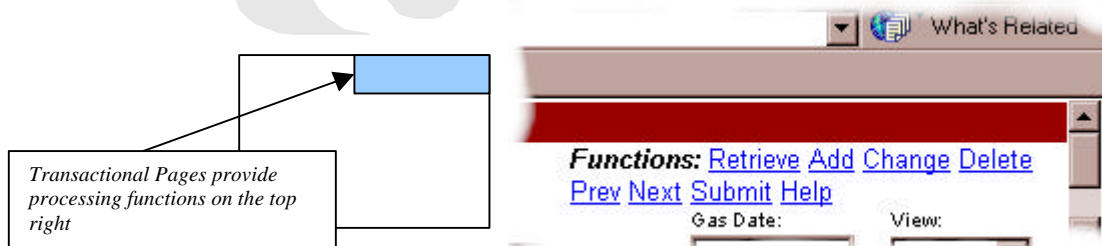
Navigation on Customer Activities Web Sites Pages

Although the Navigational Area is provided on the left, it is recognized that many of the data entry pages do not lend themselves to a significant percentage of the space being used by such a menu. Thus, on these data entry pages, the navigation links may be placed on the upper left portion of the page. The exact links provided are not standardized.

Example:
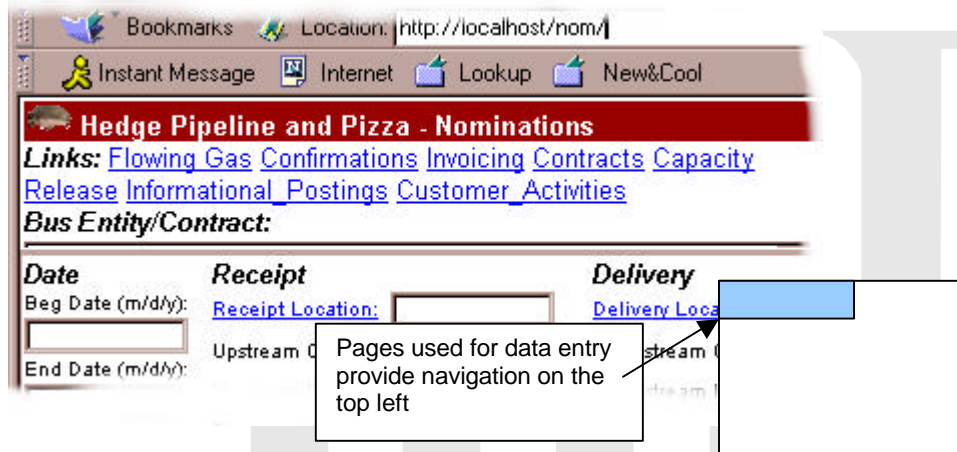
Processing Functions

Processing Functions vary between implementations of the transactional windows on the Customer Activities web sites. A given function may or may not be used on any given site. However when present these functions should appear in the top right area of the page.

The Form

The Form area of a data entry page is the portion that holds a display, and sometimes entry/edit fields for a single selected row of data. The Form is intended as an area that displays the record without needing to scroll the window from right to left. The data in this area can be populated when a record is selected from the Matrix. There are several technical implementations of this area, including:

- Separate the Form and Matrix in separate frames to allow each to be painted separately on the same page.
- Separate the Form and Matrix in separate linked pages to allow each to be painted separately.
- Build these as integrated JAVA® Objects to allow communication between the displays. This may be implemented on either one or multiple pages.
- Use JavaScript [*] to populate input fields based on selections and the corresponding events. This may be implemented on either one or multiple pages.

The Matrix

The Matrix is a list of items for that page. So, for a Nominations entry page, the Matrix would contain a list of nominations. This list needs to provide some mechanism to allow a user to select a given row/record. Some of the ways that this can be accomplished include the use of a simple link, a button or JAVA® control. The order of the columns in this list is not standardized if a Form is provided. The EBB/EDM standards (specifically Standard 1.3.48) provide the option for the Transportation Service Provider to also provide for nomination data entry on the matrix, in addition to data entry on the form.

Paths Contract:22379 Gas Date: 1/1/2001											
***	Start	End	Receipt Loc.	Name	Contract	Quantity	Delivery Loc.	Name	Contract	Quantity	Status
	1/1/2001	1/2/2001	34243	DOM PICKENS EFFIE M	223311	120	162749	RED BLUFF MASTER METER	48792	130	
	1/1/2001	1/2/2001	34259	F. M. CARTER	223311	26	185063	BRILLHART FARM TAP DELIVERY	48792	13	

Reciepts:146 / Deliveries:143

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[*] Technical implementations above represent a non-comprehensive set of choices which an implementer may use. This list in no way should be construed as an endorsement by GISB of any specific products. Other products supporting the technical implementation may be used.

Look-ups

Look-ups are links associated with a function to that given value. For example, the Nominations page requires that there be look-ups for the receipt and delivery location values. This means that, near that value, a selector should be provided which will 'pop-up' a device to search for a location value. There are many implementations of this feature including, but not limited to, providing a link that would open another window with a structured search function.
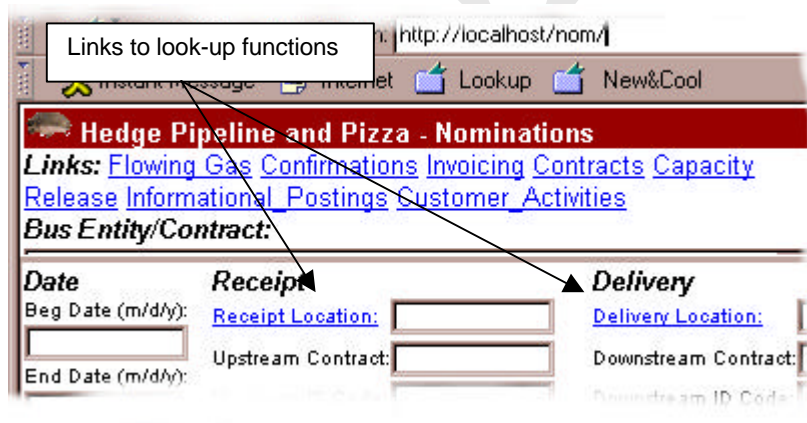
Security

Firewalls:

A firewall is one or more computers running special software which is designed to provide control of communications between two networks. Its purpose is to limit the types of services between these two networks. Often, a company's connection to the Internet is intended to provide several other services to its employees who are connected by an internal network such as a Local Area Network or Wide Area Network (LAN or WAN). Examples of these services include access to the World Wide Web, use of e-mail, use of file transfer capabilities and publishing content intended for viewing by the external world on a Web server. In addition, the internal network will likely have connections to host computers which provide internal services such as file and print sharing, fax and database capabilities. So that availability of these services and confidential internal data are not compromised by unwelcome intruders from the Internet, there should exist a protective mechanism between the internal network and the public Internet, the firewall.

There are two general mechanisms employed by firewalls to provide this control: packet filtering and proxy services. Packet filtering examines important components of the messages such as the address of the sending and target computers and the designator (port number) for a specific application running on the target computer. By doing this, it can prevent access to specific computers or programs on those computers. It can also reject messages from certain computers. Proxy servers have various capabilities. They can act as relay agents that can examine attempted use of certain features within an application thus limiting access to these features. They can also hide (by substituting its own address) the internal addresses of clients communicating with external hosts. This hiding makes it difficult for potential attackers to focus on specific internal hosts.

Because firewalls are designed to deal with a broad set of security issues, which may vary at each organization, and are not specific to the use of HTTP, this guide does not attempt to

provide specific implementation information. Deciding on a specific firewall architecture, organizational security policies, and choosing between numerous products may require outside resources to address these issues.

Login:

Access to the 'Customer Activities' site should be protected by HTTP Basic Authentication or similar logon/password mechanism(s) using 40-bit encryption. A 'Customer Activities' site should require a single logon/password pair for each user session.

Encryption:

At a minimum, data communications for a 'Customer Activities' site should utilize 40-Bit encryption. Where possible, 128-Bit encryption is strongly recommended. This may be implemented through any of the following techniques:

- 40-bit SSL

- 40-bit RSA JAVA$^®$ communications

- 40-bit Secure ICA$^®$

Specific products should be reviewed prior to implementation for Year 2000 compliance.

Server Specifications – Ports

The HTTP Server or the server side application should be configured as port 80. If port 80 is not available, use one of the following recommended alternate TCP ports :

- HTTP 80, 5713, 6112, 6304, 6874, 7403
- SSL 443
- ICA$^®$ 1494
- RMI (JAVA$^®$) 1099-1100
- JAVA$^®$ Telnet 31415
- TCP Optional 8001-8020
- no UDP ports are available

Transportation Service Provider EDM implementations should minimize the number of outbound ports required to be opened on the client side firewall. Each time a server application requires another open port, it is potentially necessary for the users of that site to open yet another outbound port. An effort has been made to provide a limited number of these ports, and a user should be able to use any EDM site if all of these outbound ports have been provided.

Client Specifications

General:

A workstation configured in accordance with the hardware and software recommendations provided should be able to run any compliant application. This means that developers of

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ICA$^®$ is a registered trademark of Citrix Systems, Inc.

web site applications must test using each of the browsers with only the standard features available. See Appendix C for Minimal and Suggested Technical Characteristics.

Browser Characteristics:

HTML Use

Features of HTML including Frames, Tables, Style Sheets, DHTML, JavaScript, etc. should be tested under any allowed browser. This means that features should not be provided that are only supported by a single browser. For example if a given DHTML tag is not available in all supported platforms it cannot be used, or the application must detect the variation in browser and accommodate this difference. The key to successful implementation under the standards is to test every function under all standard platforms using all standard browsers.

JAVA®

The standards allow for the use of a particular JAVA® version. This version is not normally provided with the common browsers, and compatibility may require the use of a JAVA® plug-in.

ICA®

In order to facilitate transition of client server applications ICA® plug-in is allowed in the standard. This plug-in provides a remote image from the server . Since ICA® is not necessarily a Browser object linking and menus may behave differently.

Technical Implementation - Interactive FF/EDM

Introduction

Industry Goals/ Purpose

GISB defined two ways in which flat files could be used to send transactions and transaction responses: interactive and batch. This section covers implementation considerations for the use of interactive flat files.

In general, interactive flat file communication has similarity with EBB/EDM. For example, both involve human interaction and both use a Web browser to accomplish their purpose. Interactive flat files differ from EBB/EDM in how the transaction data is prepared. EBB/EDM allows for direct Web page entry of the data elements of the transaction, while flat files are prepared as part of a separate process "off-line".

A variety of tools could be used to prepare flat files. However, what GISB had in mind was to facilitate the preparation by creating standards that are consistent with how spreadsheets can save files. Further, the standards were devised to avoid the need for programming (e.g., using spreadsheet macros) in order to create the file. The flexibility for the sender to order the data elements does imply programming to interpret the received file on the part of the recipient.

An interactive flat file process may choose different mechanisms to respond to the uploaded file. While GISB has set no standards as to how this should be accomplished, an example is the response may be an HTML screen which highlights any errors found or it may be a file response. As another example, the response could be part of the same Web connection (HTTP round trip) or via an asynchronous mechanism (the user is either notified when the result is available or can go look for the result on a Web page).

This portion of the guide assumes an HTTP multipart form file upload. Other implementations (e.g., custom JAVA applet) are not described; however, some of the same considerations described below are applicable.

Applicable Standards

HTTP Post with mult-part forms (RFC 1867)

### *Secure Sockets Layer (SSL) – HTTPS*

Minimum Technical Characteristics of the Client Workstation
     see Appendix C

Flow Diagram

This paragraph and the following diagram depict a possible flat file upload process with the user doing the upload on the left side. A spreadsheet can be used for file creation. The Web browser and Web server cooperate to ensure encryption of the upload file and the response. The Web server will also cause the browser to prompt for a logon id and password. The Web server may perform a certain amount of pre-validation before sending the file to the TSP's backend system for further processing. When the backend completes its processing, the Web server program gathers the results which may be kept in a database table. It then formats those results, possibly as a file or an HTML response, and sends them back to the browser. The browser then offers the file save dialogue or displays the results as appropriate. If errors are reported in these results, the user would correct them in the spreadsheet, resave the input to a flat file and again upload the file. This process would continue until no errors are returned.
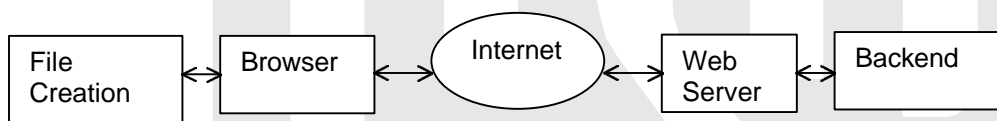
Specification

The Parts of a Page

General

While GISB did not either suggest the use of a Web page or determine the design of a Web page for flat file uploads, this section makes suggestions as to how a flat file could be transmitted.

Header Area`

Left side

The top left side of the Web page can provide navigation to the Customer Activities home page and/ or directly to some of its major menu items. That is, it can look exactly like the Header section for EBB/EDM.

Right side

The top right side of the Web page can provide for invocation of page functions as it does for EBB/EDM. Since uploading a flat file does not have need for most of the EBB/EDM functions, this portion of the page may be limited to such things as the "Submit" function.

Forms Area

The Forms Area will be uncomplicated for Interactive Flat File uploads. Its exact look will depend on how interactivity is implemented and whether optional response types are made available. At minimum, it needs to have a text box to specify the file to be uploaded. This text box will be accompanied by a "Browse" button to allow a graphical selection of the file versus having to type its full path and name. This button is provided automatically by the browser. It is also necessary to include a "Submit" button near (e.g., immediately below) the text box for the file name. This button is necessary as part

of a multipart form. The "Submit" function mentioned above in the right side of the Functions Area could be made to programmatically (e.g., using Javascript) "click" this "Submit" button. If alternative response types (see Intro above) are provided, such choices could be made available with a drop-down list box. It may make sense to provide this ahead of (e.g., above) the text box which provides entry of the file name. Two other possible controls include a dropdown from which to choose the TSP being nominated and a text box to indicate the DUNS number of the nominator. These would simulate the "to" and "from" fields in the batch EDM process. An example of what this may look like is provided in a subsequent section. As it is unlikely that this collection of user interface controls will require much screen real estate, it may make sense to allow a larger portion of the screen for response information if it is an HTML screen response.

Matrix Area

The matrix area could be used for an HTML response if that alternative is made available. If so, it is also desirable that it be as consistent as possible with the look and feel of the response resulting from EBB/EDM (assuming it is implemented on the site along with Interactive Flat file capability).

Page Functions

As was stated above, there might not be many functions besides the "Submit" function. The Submit function will have the effect of uploading the flat file for processing by the back end system. Depending upon the specific implementation, it may generate an acknowledgement of the receipt of the uploaded file, errors encountered in the prevalidation (if any) and/or the actual results of the backend processing (e.g., Quick Response info).

Page Format

To accomplish a file upload, the Forms Area must include a multi-part form which requires a special HTML values for the Form tag which are ENCTYPE="multipart/form-data", ACTION="scriptname" and METHOD="POST" where scriptname is the script or program which processes the upload file on the Web server. The form will also contain a tag specifying a file as a type of input such as the following: <input type="file" size="30" name="input-data">. It is this tag which causes the browser to create a text box and a button for browsing to a specific file. The GISB-specified browser release (i.e., version 4 or better) ensures that mulitpart forms are supported.

File Creation

As was mentioned in the Industry Goals section, it is envisioned that the creation of the required flat file format be possible without programming. Specifically, what the designers had in mind was the use of a spreadsheet to accomplish this. The user would first type a "heading" row which contains the names of the data elements being uploaded (see Standard 4.3.81). Then the user would type appropriate data values in subsequent rows of the spreadsheet (note Standard 4.3.82). When all data is entered, the user would choose a file save menu and choose a file type of "comma separated values". The user must carefully note where this file is saved so that it can be chosen in the browser Forms area as described above.

To facilitate the repeated use of this spreadsheet, it would make sense to save a spreadsheet in its native format including the heading information, thus allowing reuse of this as a template for subsequent nominations. If this is done, the user must be careful not to choose this native format file (e.g., for Excel this would be the .xls file) as the file to be uploaded, as it will not be of the proper file type (it is a binary file and not the one with the necessary text layout). Other spreadsheet features may be employed to avoid having to repeatedly enter data (e.g., the contract identifier) which does not change from row to row.

While the vision includes no programming, it does not preclude the use of macros or other "front ends" to make it easier for the user to create the proper file format. For example, a special program with a customized form for data entry could be written which facilitates easier data entry or integration with an existing system. This program would have the responsibility of taking the form data and arranging into a format compliant with the standard (see Standard 4.3.80).

Uploading Mechanism

If both EBB/EDM and Interactive FF/EDM are available, it may be useful to have submenus for each under the appropriate GISB standard menu. Once this menu is chosen, the user can be presented a Web page as described above under the Parts of a Page and Page Format sections.

Receipt Programming

Interpreting a multipart form upload

A multipart form is sent to the Web server using a layout described in the applicable Internet Request For Comment (RFC), currently RFC 1867. This RFC describes how a multipart form allows the uploading of a variety of MIME types from a single form, one of which is a File type. As part of the upload, an HTTP header is sent indicating the string of characters which acts as a delimiter for each part of the upload form. If the form is processed by a traditional Common Gateway Interface (CGI) program (e.g., using C/C++ or Perl or others), it will have to parse the data using the RFC as a specification of data format.

Using a commercial component to assist

For some Web servers it may be possible to obtain a commercially available component which reduces the task of receiving an uploaded file to simple object method and property syntax.

Assigning data element values (parsing the uploaded file)

Once the file has been successfully received by the Web server, it may be useful to pre-validate it as much as possible. For this to be done, the individual elements of the file need to be parsed and, presumably, saved to an array or data base table. Assigning the data elements to the proper storage area is facilitated by the first row which provides standardized abbreviations (see Standard 4.3.81) for each position in the delimited file's records (or rows).

Pre-validations

At this stage it may be possible to reject the uploaded file for various reasons, thus avoiding sending "garbage data" to the backend system. This could be the result of an unrecognized header row data element name. It may also be due to the discovery that the file is binary, indicating a probable mistake by the sending party (e.g., upload of the spreadsheet's native format or another unexpected format). In any case, the goal here is to avoid unnecessarily burdening the backend and providing the quickest possible response to the user.

Synchronous Vs Asynchronous

As was mentioned in the Industry Goals section, a variety of implementations are possible for Interactive Flat Files. One type of implementation could be characterized as

"synchronous" where the user waits for the reply from the backend validations as part of the same HTTP round trip. In other words, after pressing the Submit button, the system returns a response confirming the receipt of the uploaded file followed by the completely validated response to the browser which is waiting for that response.

A different implementation may only acknowledge receipt of the uploaded file and will make the results of the backend validation available some time later. The user may or may not be notified of the availability of the full validation response. If not, they may periodically check a particular Web link for a list of available responses. GISB was intentionally silent as regards how the EBB/EDM or Interactive FF/EDM accomplish showing validation results.

Yet other implementations may be possible.

Interface to backend system

GISB standards make no attempt to specify backend mechanisms, so this is completely up to the individual providers. Typical implementations may include two-tier (traditional client/server applications), two-tier with data base stored procedures or three-tier. Again, other implementations are possible, and this guide makes no attempt to be complete.

Formatting the response

As mentioned above, the response can be presented in an HTML screen or in a flat file. This may be based on an option provided to the sender on the upload form. If it is a flat file response, it must conform to the GISB standards which include flexibility in the order of data elements within a record (or row). It may be more "user friendly" to have a well-defined (presumably published on the provider's Web site) sequence so as to avoid making the user incur programming time and expense otherwise necessary to handle a variable sequence.

Examples

Sample spreadsheet

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Beg Date	End Date	Rec Loc	Up Id	Up K	Rec Qty	Rec Rank	Del Loc	Dn Id	Dn K	Del Qty	Del Rank	TT
2	6/1/99	7/1/99	200	348709822	T10F	15002	1	3042	785958422	105443	15000	1	1
3	6/1/99	7/1/99	100	123456789	2311	23100	1	3042	987654321	12345	23000	1	1
4													

Flat file saved from the spreadsheet

Beg Date,End Date,Rec Loc,Up ID,Up K,Rec Qty,Rec Rank,Del Loc,Dn ID,Dn K,Del Qty,Del Rank,TT
19990601,19990701,28476,420824973,Q10C,1000,1,30948,293841234,W02R,970,1,01
19990601,19990701,34521,009712345,0200,25309,999,6111,087654765,P109,24500,999,01

Sample HTML upload form

HTML for Sample Form

The following is the HTML for the above (note the user of multipart form and the post method):

```
<html>
<head>
<title>Flat File Nomination Upload</title>
</head>
        <form ENCTYPE="multipart/form-data" ACTION="ProcessUpload.asp" METHOD="POST">
                <p><strong>Select Quick Response Type: </strong><br>
                <select name="QRType" size="1">
                        <option value="Spreadsheet">HTML Spreadsheet</option>
                        <option value="Echo">HTML Echo of Input with Errors</option>
                        <option value="Tab">Tab Delimited Flat File</option>
                        <option value="Comma">Comma Delimited Flat File</option>
                        <option value="Fixed">Fixed Format Flat File</option>
                </select></p>
                <p><strong>Send this file:<br></strong>
                <input type="file" size="30" name="input-data"></p>
                <p><strong><input type="submit" value="Send File"></strong></p>
        </form>
</body>
</html>
```

Security

Authentication

Standard 4.3.84 calls for use of Basic Authentication. This is a standard part of the HTTP 1.0 specification. Without use of encryption, this would be a clear text transmission of user id and password. To avoid this, merely protect the page from which the logon is invoked with Secure Sockets Layer encryption as described below. Note that where the user id and password information is maintained, it is different for different Web environments. You may want to consider providing the ability for users to change their password.

Encryption

Standard 4.3.83 calls for the use of 40-bit encryption using Secure Socket Layer (SSL) technology. SSL is accomplished by obtaining a certificate from providers and using Web servers capable of using these certificates to accomplish SSL. The standard browsers specified in the Client Configuration standard are known to be able to handle SSL mechanisms. Any pages to be protected with SSL need to be invoked with the HTTPS protocol by using "https" versus "http" as part of the hyperlink (HREF) name. Note that this means using a Fully Qualified versus Relative link name. This, in turn, causes a new DNS lookup from the browser. When the hostname is provided by more than one machine, this may result in the request being sent to a different machine. This would only cause problems where necessary state information is being maintained in the memory of the Web server's machine.

APPENDIX A - Reference Guide

CGI

An excellent source on CGI is a book entitled "Special Edition Using CGI" by Jeffrey Dwight and Michael Erwin.

Firewall Security

An excellent source which covers this topic in detail is a book entitled "Firewalls and Internet Security: Repelling the Wily Hacker" by William Cheswick and Steven Bellovin.

GISB

GISB Web Site: (http://www.gisb.org) Primary reference for natural gas industry standards

General GISB FTTF Reference Page: (http://www.gisb.org/fttf.htm). This location provides pointers to samples and further documentation.

HTTP

The GISB EDM architecture is based on HTTP 1.0, and all implementations should be compatible with this version.

W3C WorldWide Web Consortium. All aspects of HTTP, HTML, and other Web-related topics are documented at:
http://www.w3.org/pub/WWW/

General information regarding HTTP with basic terminology included are documented at:
http://www.w3.org/pub/WWW/Protocols/HTTP/1.0/spec.html

Syntax information for multipart can be found in IETF RFC1341 secton 7.2. (www.ietf.org)

HTML

Before April 24, 1998, the recommended standard from the WorldWide Web Consortium was HTML 3.2.   The specification for this standard can be found at:
http://www.w3.org/pub/WWW/TR/REC-html32.html

Effective April 24, 1998, the WorldWide Web Consortium has made a recommendation for HTML 4.0. Information on HTML 4.0 may be found at http://www.w3.org/TR/REC-html40/.

http://www.ncsa.uiuc.edu/General/Internet/WWW/HTMLPrimer.html

http://www.interlink-2000.com/guide-to-publishing-html.html

Special Edition Using HTML, Second Edition, Mark Brown, John Jung, and Tom Savola, Que Corporation, 1996.

PGP Software

PGP is available for a variety of operating systems and platforms. For more information contact Network Associates (http://www.nai.com)

Time Synchronization

Testing has shown that the clocks on all computer systems drift. It has also been surprising to see just how much they do. Time synchronization is required to assure that all trading partners transaction times are accurate. Time accuracy is dependent on how much a system's clock drifts, how frequently it is resynchronized and the accuracy of the source used for synchronization.

Authoritative time synchronization is now being provided by governmental agencies around the world based on a synchronized network of atomic clocks. In the United States this includes the U. S. Naval Observatory and the National Institute of Standards and Technology.

A easy way to obtain the current time is from the U. S. Naval Observatory's Web site at http://tycho.usno.navy.mil/cgi-bin/timer.pl. The output from this page can easily be edited and reformatted to set a local system's time. Commercial, shareware and public domain packages are also available to synchronize system times. Among them are NTP (which is an internet standard), internet daytime, nisttime / usnotime.

Further information on time synchronization may be found at the following Web sites:

http://www.eecis.udel.edu/~mills/ntp/test.html

http://tycho.usno.navy.mil/ntp.html

http://www.ccd.bnl.gov/xntp

http://www.txdirect.net/users/sfisher/clock.html

http://www.is.co.za/resources/ftpsite/tucows/softsync.html

Appendix B - Repudiation and Validation Examples

Repudiation and Validation examples:

When a transaction file is received using the EDM mechanism there are several questions that typically must be answered:

1.) Is the HTTP sender (from) valid to send to the HTTP 'to' party?
2.) Does the HTTP sender match the party who encrypted and signed the file?
3.) Does the HTTP sender match the sender within the file?
4.) Is that sender with the data valid to 'speak' for the parties transacting business?

Is the HTTP sender (from) valid to send to the HTTP 'to' party?

The first validation, determining that a party is a valid sender must be done during CGI execution. This is simply a 'look up' verification that the Common Code Identifier 'from' is recognized as a valid sender.

Does the HTTP sender match the party who encrypted and signed the file?

The next validation, determining that the HTTP sender is the same as the signer, requires that the following information be available:

1.)   The 'from' common code identifier (9 digit D-U-N-S® Number). This is the second field in the HTTP post message sent to the CGI. This information must be preserved from that earlier process and passed to the 'post-CGI' process.

2.)   The Pretty Good Privacy (PGP) User ID associated with that same party

To compare these items a 'table' would most likely be established that would allow the post-CGI process to identify that there is a correlation between these identifiers. The origin of the 'from' identifier is the HTTP POST 'from' field. The origin of the PGP user ID is the decryption process. The PGP User ID of the signer is a byproduct of file decryption on a signed file. If PGP is executed from the command line the output would be presented in a format like:

> *Good signature from user "ENRON CORP".*
> *Signature made 1997/05/13 19:30 GMT*
> *Plaintext filename: test3*

If PGP is executed using a program interface the User ID that signed the file will be provided in a buffer. Comparing this buffer to the expected User ID would serve to verify this value.

Does the HTTP sender match the sender within the file?

The data file itself indicates (in the case of X12 data) the sender and the intended recipient within the ISA segment. Although this may be the same (D-U-N-S® Number) as the 'from' data these fields are not standardized. This may require the use of a 'table' to relate these identifiers.

Consider also that, although it is strongly recommended that only a single ISA be contained within a file, that the process should account for the possibility of several ISA segments. This comparison will ensure that the parties used during translation are in fact the parties that sent, encrypted and signed the data.

Is that sender with the data valid to 'speak' for the parties transacting business?

This last validation is listed here only to complete the chain of identity. The process that would evaluate this relationship would typically be the business application. Since we have checked the identity through each step of this process this is the point at which the identity of the sender would finally be verified as having a business relationship to conduct the business specified.

Appendix C - Minimum (11/15/1999) Technical Characteristics and Guidelines for the Customer Activities Web Site[1]

Browser Characteristics (includes defined GISB current versions):

Features as supported by both Netscape®[2] v4.51 and Internet Explorer®[3] v5.0 Service Pack 1.

including -

Frames & Nested Frames
Tables & Nested Tables
HTML
Cookies
JavaScript
SSL 40-bit RSA Encryption
Style Sheets

Plug-ins

JAVA®[4] 1.1.6 Sun®[5] JDK
ActiveX®[6] (Plug-in for Netscape®)
Independent Computer Architecture v4 (ICA®[7]) - Protocol used for remote control access to an application

Operating Systems:

Operating systems on a client workstation should be multithreaded and preemptive.

Hardware:

CPU   >=166 MHz

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[1]   Configuration shown indicates a minimum except where a specific level is established. 'Minimum' implies a level where a reasonable experience for the user may be achieved. These levels also indicate the level that a user may expect that a client has been tested. Results may be less than satisfactory, or may preclude use of a site, if the user chooses to use anything less than those levels shown.

[2]   Netscape® is a registered trademark of Netscape Communications Corp.

[3]   Internet® Explorer is a registered trademark of Microsoft Corporation.

[4]   JAVA® is a registered trademark of Sun Microsystems, Inc.

[5]   Sun® is a registered trademark of Sun Microsystems, Inc.

[6]   ActiveX® is a registered trademark of Microsoft Corporation.

[7]   ICA® is a registered trademark of Citrix Systems, Inc.

Memory	>=64 MB Physical
Display Resolution	>=800 x 600
Connection	>=56 KB (v.90)

Example Configuration[1]

Hardware:	CPU: P166 MHz or higher
	Memory: 64MB Physical
	Display Resolution: 800x600
	Pointing Device with left and right click capability
Operating Systems:	Windows®[2] 95
	Windows® 98
	Windows® NT 4.0 service pack 3
Connection:	56KB (v.90) modem
	ISDN
	Direct Connect (T1, Fractional T1, etc.)
Browser:	Netscape® Communicator/Navigator v4.06
	Microsoft® Internet Explorer v4.0 service pack 1
Plug-ins:	JAVA® 1.1.6 Sun® JDK (Activator)
	ActiveX® (Plug-in for Netscape®)
	ICA® v4

Memory - Users who want to have multiple applications or EBBs open simultaneously should consider more memory.

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[1] Specific products should be reviewed prior to implementation for Year 2000 compliance. Examples provided represent a non-comprehensive set of configurations that a client may use. This example list in no way should be construed as an endorsement by GISB of any specific products. Other products meeting the minimum technical characteristics of the client workstation may be used.

[2] Windows® is a registered tradmark of Microsoft Corporation.

Appendix D - Minimal and Suggested (7/31/98) Technical Characteristics and Guidelines for the Developer and User of the Informational Postings Web Site

User technical characteristics provide specifications to the developer on the user environment for which the application will be designed and tested. Likewise, they will serve as guidelines to the user when purchasing the appropriate hardware and software to enable him/her to use the application.

Informational Postings Web Site User Technical Characteristics

	Minimal	Suggested (7/31/98)
Connection Device:	28.8 KB	Direct Connect
Operating System:	Multi-threaded & Preemptive	
RAM:	32 MB	>32 MB
Browser Capabilities:	Cookies & JavaScript Frames & Nested Frames Tables & Nested Tables HTML 3.2	
Display Resolution:	800x600, 256 colors	16k colors

Definitions:

Minimal user technical characteristics -

The environment and components for which the Web site application is designed and tested. This should include:

- a client environment comprised only of characteristics listed above, and,

- support for all mandated functions in accessing Informational Postings

Suggested user technical characteristics -

Environment or components not required to perform all mandated functions in accessing Informational Postings, but could provide an enhanced user experience.

Examples of User Workstations Meeting Criteria of Informational Postings Web Site User Characteristics

	Minimal	Suggested (7/31/98)
Hardware:	Pentium®[1] 90MHz or equivalent	Pentium® 200MHz or greater
RAM:	32 MB	> 32 MB
Communication Device:	28.8	Direct Connect ISDN Satellite 56 KB modem
Monitor:	12" Laptop 15" Desktop	> 12" Laptop > 15" Desktop
Display Capabilities:	800 x 600 256 colors	> 800 x 600 > 256 colors
Operating System:	Windows® 95 System 7®[2] Solaris® 2.5	Windows® 95 Windows® NT 4.0 or greater Solaris®[3] 2.6 System 8®
Browser:	Microsoft Internet Explorer® 3.02 Netscape® Navigator 3.0	Microsoft Internet Explorer® 4.0 Netscape® Communicator 4.0 or Netscape® Navigator 4.0

Informational Postings Web Site Developer Technical Characteristics

User's environment supporting the above minimum characteristics should be able to access all GISB standardized features of Informational Postings Web Sites.

Any other Web technologies may be considered for use by the developer as long as they can be used by the client without requiring special actions including firewall rule changes, use of a specific browser, logons and downloads of special helper applications such as plug-ins, viewers or readers.

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[1]   Pentium® is a registered trademark of Intel Corporation.

[2]   System 7® and System 8® are registered trademarks of Apple Computeres, Inc.

[3]   Solaris® is a registered trademark of Sun Microsystems, Inc.